

**BIDDING DOCUMENT**  
**(SINGLE STAGE TWO ENVELOPE)**

for the

**PROCUREMENT OF APPLICATION FOR**  
**PPIF CLIENT REGISTRATION AND**  
**DISBURSEMENT SYSTEM**

Note: Procurement is done in line with Punjab Procurement Rules, 2014.

**February 2024**

# Table of Contents

<b>PREFACE</b> .....	ERROR! BOOKMARK NOT DEFINED.
<b>SECTION-I: INVITATION TO BIDS</b> .....	<b>5</b>
1.1 MODEL INVITATION TO BIDDERS .....	<b>ERROR! BOOKMARK NOT DEFINED.</b>
<b>SECTION-II: INSTRUCTIONS TO BIDDERS (ITB)</b> .....	<b>6</b>
2.1. INTRODUCTION.....	6
2.1.1 <i>Scope of Bid</i> .....	6
2.1.2 <i>Source of Funds</i> .....	6
2.1.3 <i>Eligible Bidders</i> .....	6
2.1.4 <i>Eligible Goods and Services</i> .....	9
2.1.5 <i>Cost of Bidding</i> .....	9
2.1.6 <i>One person one bid</i> .....	9
2.2. THE BIDDING DOCUMENTS.....	10
2.2.1 <i>Content of Bidding Documents</i> .....	10
2.2.2 <i>Clarification of Bidding Documents</i> .....	11
2.2.3 <i>Amendment of Bidding Documents</i> .....	12
2.3. PREPARATION OF BIDS .....	13
2.3.1 <i>Language of Bid</i> .....	13
2.3.2 <i>Bid Form</i> .....	13
2.3.3 <i>Bid Prices</i> .....	13
2.3.4 <i>Bid Currencies</i> .....	13
2.3.5 <i>Documents Establishing Bidder's Eligibility and Qualification</i> .....	13
2.3.6 <i>Documents Establishing Goods' Eligibility and Conformity to Bidding Documents</i> .....	14
2.3.7 <i>Bid Security</i> .....	16
2.3.8 <i>Period of Validity of Bids</i> .....	17
2.3.9 <i>Format and Signing of Bid</i> .....	18
2.4. SUBMISSION OF BIDS .....	18
2.4.1 <i>Sealing and Marking of Bids</i> .....	18
2.4.2 <i>Deadline for Submission of Bids</i> .....	20
2.4.3 <i>Late Bids</i> .....	20
2.4.4 <i>Modification and Withdrawal of Bids</i> .....	21
2.5. OPENING AND EVALUATION OF BIDS.....	21
2.5.1 <i>Opening of Bids by the Procuring Agency</i> .....	21
2.5.2 <i>Confidentiality</i> .....	23
2.5.3 <i>Clarification of Bids</i> .....	23
2.5.4 <i>Preliminary Examination</i> .....	24
2.5.5 <i>Examination of Terms and Conditions; Technical Evaluation</i> .....	25
2.5.6 <i>Correction of Errors</i> .....	26
2.5.7 <i>Conversion to Single Currency</i> .....	26
2.5.8 <i>Post-Qualification &amp; Evaluation of Bids</i> .....	27
2.5.9 <i>Contacting the Procuring Agency</i> .....	27
2.5.10 <i>Grievance Redressal</i> .....	27
2.6. AWARD OF CONTRACT .....	28
2.6.1 <i>Notification of Award</i> .....	28
2.6.2 <i>Performance Guarantee</i> .....	29
2.6.3 <i>Signing of Contract/ Issuance of Purchase Order</i> .....	29
2.6.4 <i>Award Criteria</i> .....	29
2.6.5 <i>Procuring Agency's Right to Vary Quantities at Time of Award</i> .....	30
2.6.6 <i>Procuring Agency's Right to Accept or Reject All Bids</i> .....	30
2.6.7 <i>Re-Bidding</i> .....	30
2.6.8 <i>Corrupt or Fraudulent Practices</i> .....	30

2.6.9. Quantity and volume of the goods to be considered in mind .....	35
<b>SECTION-III. TECHNICAL SPECIFICATIONS .....</b>	<b>36</b>
3.1. TECHNICAL SPECIFICATIONS .....	<b>ERROR! BOOKMARK NOT DEFINED.</b>
<b>SECTION-IV: BID DATA SHEET .....</b>	<b>61</b>
A. INTRODUCTION .....	61
B. BIDDING DOCUMENTS .....	61
C. BID PRICE, CURRENCY, LANGUAGE AND COUNTRY OF ORIGIN .....	62
D. PREPARATION AND SUBMISSION OF BIDS .....	62
E. OPENING AND EVALUATION OF BIDS .....	63
F. BID EVALUATION CRITERIA .....	64
<i>Model/ Tentative Evaluation Criteria may, inter alia, contain the following: ...</i>	<b>ERROR! Bookmark not defined.</b>
G. AWARD OF CONTRACT .....	64
<b>SECTION-V: GENERAL CONDITIONS OF CONTRACT .....</b>	<b>65</b>
1. DEFINITIONS .....	65
2. APPLICATION .....	66
3. COUNTRY OF ORIGIN .....	66
4. STANDARDS .....	66
5. USE OF CONTRACT DOCUMENTS AND INFORMATION; INSPECTION AND AUDIT BY THE PROCURING AGENCY. ..	66
6. PATENT RIGHTS .....	67
7. PERFORMANCE GUARANTEE .....	67
8. INSPECTIONS AND TESTS .....	67
9. PACKING .....	68
10. DELIVERY AND DOCUMENTS .....	68
11. INSURANCE .....	69
12. TRANSPORTATION .....	69
13. INCIDENTAL SERVICES .....	69
14. SPARE PARTS .....	70
15. WARRANTY .....	70
16. PAYMENT .....	71
17. PRICES .....	71
18. CHANGE ORDERS .....	71
19. CONTRACT AMENDMENTS .....	72
20. ASSIGNMENT .....	72
21. SUB-CONTRACTS .....	72
22. DELAYS IN THE SUPPLIER'S PERFORMANCE .....	72
23. LIQUIDATED DAMAGES .....	73
24. TERMINATION FOR DEFAULT .....	73
25. FORCE MAJEURE .....	74
26. TERMINATION FOR INSOLVENCY .....	75
27. TERMINATION FOR CONVENIENCE .....	75
28. RESOLUTION OF DISPUTES .....	75
29. GOVERNING LANGUAGE .....	76
30. APPLICABLE LAW .....	76
31. NOTICES .....	76
32. TAXES AND DUTIES .....	76
<b>SECTION-VI. SPECIAL CONDITIONS OF CONTRACT .....</b>	<b>77</b>
SPECIAL CONDITIONS OF CONTRACT .....	<b>ERROR! BOOKMARK NOT DEFINED.</b>
1. Definitions (GCC Clause 1) .....	77
2. Country of Origin (GCC Clause 3) .....	77
3. Performance Guarantee (GCC Clause 7) .....	77
4. Inspections and Tests (GCC Clause 8) .....	77
5. Packing (GCC Clause 9) .....	78

6. <i>Delivery and Documents</i> .....	78
7. <i>Insurance</i> .....	78
8. <i>Incidental Services (GCC Clause 13)</i> .....	78
9. <i>Spare Parts</i> .....	78
10. <i>Warranty</i> .....	78
11. <i>Sample provision</i> .....	<b>Error! Bookmark not defined.</b>
12. <i>Payment (GCC Clause 16)</i> .....	78
13. <i>Prices (GCC Clause 17)</i> .....	79
14. <i>Liquidated Damages (GCC Clause 23)</i> .....	79
15. <i>Resolution of Disputes (GCC Clause 28)</i> .....	79
16. <i>Governing Language (GCC Clause 29)</i> .....	79
17. <i>Applicable Law (GCC Clause 30)</i> .....	79
18. <i>Notices (GCC Clause 31)</i> .....	79
<b>SECTION-VII. SCHEDULE OF REQUIREMENTS</b> .....	<b>80</b>
7.1 SCHEDULE OF REQUIREMENTS .....	80
<b>SECTION-VIII: SAMPLE FORMS</b> .....	<b>81</b>
8.1 BID FORM.....	81
8.2 BIDDER’S JV MEMBERS INFORMATION FORM .....	83
8.3. MANUFACTURER’S AUTHORIZATION FORM .....	84
8.4. BIDDER PROFILE FORM .....	85
8.5. GENERAL INFORMATION FORM .....	86
8.6. AFFIDAVIT.....	87
8.7. PERFORMANCE GUARANTEE FORM .....	88
8.8. TECHNICAL BID FORM.....	89
8.9. CONTRACT FORM .....	90
8.10. FINANCIAL BID FORM/PRICE SCHEDULE .....	91
8.11. BID SECURITY FORM .....	92
<b>SECTION IX- CHECK LIST</b> .....	<b>93</b>

## Section-I: Invitation to Bids

### **BIDDING DOCUMENTS FOR THE PROCUREMENT OF APPLICATION FOR PPIF CLIENT REGISTRATION AND DISBURSEMENT SYSTEM**

Sealed Bids for the *Procurement of Application for PPIF Client Registration and Disbursement System* are invited from Bidders i.e. firms/companies/sole proprietor/JVs etc. registered with relevant Registration Authorities and Tax Departments/ Authorities (Income Tax, Sales Tax & Punjab Sales Tax etc.). The Bids shall be received as per single stage two envelope procedures.

Bidding Document, in the *English* language, carrying all details can be downloaded (*Free of Cost*) from PPIF website (<https://ppif.org.pk/tenders>) and PPRA website (<http://eproc.punjab.gov.pk/ActiveTenders.aspx>) by the interested Bidders.

Sr. no	Description of Goods	Estimated Budget in PKR
1	Procurement of Application for PPIF Client Registration and Disbursement System	2,900,000/-

Bids must be delivered to the address below at or before **March 12, 2024 till 11:00 am.** 9,4"*Bids need to be secured by a bid security, "The amount of Bid Security required is 2% of the estimated budget i.e. PKR 58,000/- in the form of CDR/Bank Guarantee / Demand Draft / Pay Order. Electronic Bidding will not be permitted. Late bids shall be rejected. Bids will be opened in the presence of Bidders' representatives who choose to attend at the address below on March 12, 2024 at 11:30am.* In case of official holiday on the day of submission, next day will be treated as closing date.

Further information can be obtained at the address below during office hours i.e. *0900 to 1700 Monday to Friday.*

Bidding Documents are immediately available after date of publication. *Punjab Population Innovation Fund (PPIF)* will not be responsible for any cost or expense incurred by Bidders in connection with the preparation or delivery of Bids.

The address referred to above is:

**Punjab Population Innovation Fund (PPIF)**  
125 Abu Bakar Block, New Garden Town, Lahore  
T: +92-42-99231190-92  
[www.ppif.org.pk](http://www.ppif.org.pk)

## **Section-II: Instructions to Bidders (ITB)**

**Note:- All the procurement procedures shall be conducted in accordance with Punjab Procurement Authority Act-2009 and Punjab Procurement Rules-2014. In case of any conflict between the provision of this document and PPRA Act-2009/ PPRA Rules-2014, the later shall prevail.**

### **2.1. Introduction**

#### **2.1.1 Scope of Bid**

- i) The Procuring Agency (PA), as indicated in the Bid Data Sheet (BDS) invites Bids for the provision of Goods as specified in the Section-IV Bid Data Sheet (BDS) and Section III - Technical Specifications & Section VII- Schedule of Requirements. The successful Bidders will be expected to deliver, install/ commissioning) the goods within the specified period and timeline(s) as stated in the BDS.

#### **2.1.2 Source of Funds**

- i) The Procuring Agency named in the Bid Data Sheet has received budget from the Government of Punjab. The Procuring Agency intends to apply the provided funds/ a portion of this budget to make eligible payments under the contract for which the Invitation to bids has been issued.

#### **2.1.3 Eligible Bidders**

- i) The Invitation to Bids is open to all suppliers i.e. firms/companies/sole proprietor/JVs, registered with relevant Registration Authorities and Tax Departments/ Authorities (Income Tax, Sales Tax & Punjab Sales Tax etc.) except as provided hereinafter.
- ii) Bidders should not be associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring Agency to provide consultancy services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods to be purchased under this Invitation to Bids.
- iii) Government-owned enterprises may participate only if they are duly/legally authorized in this regard by the respective/relevant competent forum/authority.
- iv) Bidders shall not be under a declaration of blacklisting by the Procuring Agency.
- v) In the case of a Joint Venture, Consortium, or Association, all members shall be jointly and severally liable for the execution

of the Contract in accordance with the terms and conditions of the Contract. The Joint Venture, Consortium, or Association shall nominate a Lead Member as nominated in the BDS, who shall have the authority to conduct all business for and on behalf of any and all the members of the joint venture, consortium, or association during the Bidding process, and in case of award of contract, during the execution of contract.

- vi) The appointment of Lead Member in the Joint Venture, Consortium, or Association shall be confirmed by submission of a valid JV or Consortium agreement to the Procuring Agency.
- vii) Any agreement that form a Joint Venture, Consortium or Association shall be required to be submitted as part of the Bid and shall be attested.
- viii) Any bid submitted by the Joint Venture, Consortium or Association shall indicate the part of proposed contract to be performed by each party and each party shall be evaluated or post qualified with respect to its contribution only and the responsibilities of each party and shall not be substantially altered without prior written approval of the Procuring Agency and in line with any instructions issued by the Authority.
- ix) The invitation for Bids is open to all prospective Supplier, Manufacturers or Authorized Agents/Dealers/Distributors subject to any provisions or licensing/regulatory requirements issued by the respective National/ Provincial Professional Statutory Body established for that particular trade or business as mentioned in bid data sheet.
- x) A Bidder shall not have a conflict of interest. All Bidders found to have a conflict of interest shall be Non-Responsive. A Bidder may be considered to have a conflict of interest with one or more parties in this bidding process, if they:
  - a) Are associated or have been associated for the procurement of the goods to be purchased under this Invitation for Bids, directly or indirectly with a firm or any of its affiliates which have been engaged by the Procuring Agency to provide consulting services for the preparation of the design, specifications and other documents to be used.
  - b) Have controlling shareholders in common; or

- c) Receive or have received any direct or indirect subsidy from any of them; or
  - d) Have the same legal representative for purposes of this Bid; or
  - e) Have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the Bid of another Bidder, or influence the decisions of the Procuring Agency regarding this Bidding process; or
- xii) A Bidder may be ineligible if –
- (a) The Bidder is declared bankrupt or, in the case of company or firm, insolvent;
  - (b) Payments in favor of the Bidder is suspended in accordance with the judgment of a court of law other than a judgment declaring bankruptcy and resulting, in accordance with the national laws, in the total or partial loss of the right to administer and dispose of its property;
  - (c) Legal proceedings are established against such Bidder involving an order suspending payments and which may result, in accordance with the national laws, in a declaration of bankruptcy or in any other situation entailing the total or partial loss of the right to administer and dispose of the property;
  - (d) The Bidder is convicted, by a final judgment, of any offence involving professional conduct;
  - (e) The Bidder is debarred and blacklisted due to involvement in corrupt and fraudulent practices in accordance with the provision of section 17A of PPRA Act, 2009 and Rule-21, read with Schedule appended with, Punjab Procurement Rules, 2014.
  - (f) The Bidder is debarred and blacklisted in general (i.e. to the extent of all public procurement) due to consistent performance failure in accordance with the section 17A of PPRA Act, 2009 and Rule-21, read with Schedule appended with, Punjab Procurement Rules, 2014.



(g) The firm, supplier and contractor is blacklisted/ debarred by any international organization.

- xiii) Bidders shall provide to the Procuring Agency evidence of their eligibility, proof of compliance with the necessary legal requirements to carry out the contract effectively.
- xiv) Bidders shall provide such evidence of their continued eligibility satisfactory to the Procuring Agency, as the Procuring Agency shall reasonably request.
- xv) Bidders shall submit proposals relating to the nature, conditions and modalities of sub-contracting wherever the sub-contracting of any elements of the contract amounting to more than ten percent of the Bid price is envisaged.

**2.1.4. Eligible Goods and Services**

- i) All goods and related services to be supplied under the Contract shall have their origin in eligible source countries, defined in the *Bid Data Sheet (BDS)*, and all expenditures made under the contract will be limited to such goods and related services.
- ii) For purposes of this clause, “origin” means the place where the goods are mined, grown, or produced, or the place from which the related services are supplied. Goods are produced when, through manufacturing, processing, or substantial and major assembly of components, a commercially-recognized product is obtained that is substantially different in basic characteristics or in purpose or utility from its components.
- iii) The origin of goods and services is distinct from the nationality of the Bidder. *In any case, the requirements of Rules 10 & 26 of PPR-14, shall be followed.*

**2.1.5. Cost of Bidding**

- i) The Bidder shall bear all costs associated with the preparation and submission of its Bid, and the Procuring Agency named in the Bid Data Sheet, hereinafter referred to as “the Procuring Agency,” will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the Bidding process.

**2.1.6. One person one bid**

- i) As per Rule 36A of Punjab Procurement Rules 2014, a Bidder shall submit only one Bid in the same bidding process, either individually as a Bidder or as a member in a joint venture or any similar arrangement.
- ii) No Bidder can be a sub-contractor while submitting a Bid individually or as a member of a joint venture in the same Bidding process.

- iii) A Bidder, if acting in the capacity of sub-contractor in any Bid, shall not submit bid for the same.

## **2.2. The Bidding Documents**

### **2.2.1. Content of Bidding Documents**

- i) The goods required, Bidding procedures, and contract terms are prescribed in the Bidding documents. The Bidding documents, inter alia, include:
  - (a) Invitation to Bids
  - (b) Instructions to Bidders (ITB)
  - (c) Technical Specifications
  - (d) Bid Data Sheet
  - (e) General Conditions of Contract (GCC)
  - (f) Special Conditions of Contract (SCC)
  - (g) Schedule of Requirements
  - (h) Bid Form
  - (i) Manufacturer's Authorization Form
  - (j) Bidder Profile Form
  - (k) General Information Form
  - (l) Affidavit
  - (m) Bid Security Form
  - (n) Technical Bid Form
  - (o) Contract Form
  - (p) Financial Bid Form / Price Schedule
  - (q) Performance Guarantee Form
  - (r) Check List
- ii) The Bidder is required to examine all instructions, forms, terms, and specifications in the Bidding documents. Failure to furnish all information as required by the Bidding documents or to

submit a Bid not responsive to the Bidding documents in every respect will be at the Bidder's risk and may result in the rejection of its Bid.

- iii) In case of discrepancies between the Invitation to Bid and the Bidding Documents listed in **ITB 2.2.1 (i)** above, the said Bidding Documents, not in conflict with any provision of PPR-14, will take precedence.
- iv) The Procuring Agency is not responsible for the completeness of the Bidding Documents and their addenda, if they were not obtained directly from the Procuring Agency or from its website or website of PPRA. Re-confirming from the Procuring Agency that all pages/ contents have been properly and clearly received is the prime responsibility of the Bidder.

### **2.2.2. Clarification of Bidding Documents**

- i) A prospective Bidder requiring any clarification of the Bidding documents may notify the Procuring Agency in writing or by email at the Procuring Agency's address indicated in Invitation to Bid/ Tender Notice/ Advertisement. The Procuring Agency will respond in writing to any request for clarification of the Bidding documents which it receives no later than seven (7) days prior to the deadline for the submission of Bids prescribed in the Bid Data Sheet. Written copies of the Procuring Agency's response (including an explanation of the query but without identifying) will be sent to all prospective Bidders that have received the Bidding documents.
- ii) A prospective Bidder requiring any clarification of the Bidding Documents may notify the Procuring Agency in writing or in electronic form that provides record of the content of communication at the Procuring Agency's address indicated in the **BDS**.
- iii) The Procuring Agency will within three (3) working days after receiving the request for clarification, respond in writing or in electronic form to any request for clarification provided that such request is received not later than seven (7) days prior to the deadline for the submission of Bids. As prescribed in **ITB 2.2.2 (i), above**. However, this clause shall not apply in case of alternate methods of Procurement.
- iv) Copies of the Procuring Agency's response will be uploaded on the website of procuring agency on given date and forwarded to identified Prospective Bidders through an expeditious identified

source of communication, e.g.: e-mail etc., including a description of the inquiry, but without identifying its source.

- v) Should the Procuring Agency deem it necessary to amend the Bidding Documents as a result of a clarification, it shall do so following the procedure under **ITB 2.2.3**.
- vi) If indicated **in the BDS**, the Bidder's designated representative is invited at the Bidder's cost to attend a pre-Bid meeting at the place, date and time mentioned **in the BDS**. During this pre-Bid meeting, prospective Bidders may request clarification of the schedule of requirement, the Evaluation Criteria or any other aspects of the Bidding Documents.
- vii) Minutes of the pre-Bid meeting, if applicable, including the text of the questions asked by Bidders, including those during the meeting (without identifying the source) and the responses given, together with any responses prepared after the meeting will be transmitted promptly to all prospective Bidders who have obtained the Bidding Documents and by uploading same on the website of the procuring agency. Any modification to the Bidding Documents that may become necessary as a result of the pre-Bid meeting shall be made by the Procuring Agency exclusively through the use of an Addendum pursuant to ITB 2.2.3. Non-attendance at the pre-Bid meeting will not be a cause for disqualification of a Bidder.

**2.2.3. Amendment of Bidding Documents**

- i) At any time prior to the deadline for submission of Bids, but not later than three (3) days before the closing date of the submission of Bid, the Procuring Agency, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, may modify the Bidding documents by amendment. Any such change/amendment in the Bidding documents shall be provided in a timely manner, preferably through electronic means also, not later than three (3) days, and on equal opportunity basis as per Rule-25(3) OR Rule 25(4) of PPR-14 as the case may be.
- ii) In order to allow prospective Bidders reasonable time in which to take an addendum into account in preparing their Bids, the Procuring Agency, at its discretion, may extend the deadline for the submission of Bids, as per rule 29 of PPR-14, in the manner similar to the original advertisements, so as to avoid any inconvenience and to doubly ensure level playing field for all prospective bidders.

## 2.3. Preparation of Bids

- 2.3.1. Language of Bid**
- i) The Bid prepared by the Bidder, as well as all correspondence and documents relating to the Bid exchanged by the Bidder and the Procuring Agency shall be written in the language specified in the Bid Data Sheet. Supporting documents and printed literature furnished by the Bidder may be in same language.
- 2.3.2. Bid Form**
- i) The Bidder shall complete the Bid Form and the appropriate Price Schedule (Financial Bid) furnished in the Bidding documents, indicating the goods to be supplied, a brief description of the goods, their country of origin, quantity, and prices.
- 2.3.3. Bid Prices**
- i) The Bidder shall indicate on form 8.10 the unit prices (where applicable) and total Bid price of the goods it proposes to supply under the contract.
  - ii) Prices indicated on the Price Schedule shall be item wise.
  - iii) The Bidder's separation of price components in accordance with ITB Clause 2.3.3(ii) above will be solely for the purpose of facilitating the comparison of Bids by the Procuring Agency and will not in any way limit the Procuring Agency's right to contract on any of the terms offered.
  - iv) Prices quoted by the Bidder shall be fixed during the Bidder's performance of the contract and not subject to variation on any account, unless otherwise specified in the Bid Data Sheet. A Bid submitted with an **adjustable price quotation** will be treated as non-responsive and may be rejected.
- 2.3.4. Bid Currencies**
- i) Prices shall be quoted in **Pak Rupees** for local/DDP items unless otherwise specified in the Bid Data Sheet.
- 2.3.5. Documents Establishing Bidder's Eligibility and Qualification**
- i) Pursuant to ITB Clause 2.1.3, the Bidder shall furnish, as part of its Bid, documents establishing the Bidder's eligibility to Bid and its qualifications to perform the contract if its Bid is accepted.
  - ii) The documentary evidence of the Bidder's eligibility to Bid shall establish to the Procuring Agency's satisfaction that the Bidder, at the time of submission of its Bid, is eligible as defined under ITB Clause 2.1.3.

- iii) The documentary evidence, of the Bidder's qualifications to perform the contract if its Bid is accepted, shall establish to the Procuring Agency's satisfaction:
  - (a) that, in the case of a Bidder offering to supply goods under the contract which the Bidder did not manufacture or otherwise produce, the Bidder has been duly authorized by the goods' Manufacturer or producer to supply the same in Pakistan;
  - (b) that the Bidder has the financial, technical, and production capability necessary to perform the contract;
  - (c) that, in the case of a Bidder not doing business within Pakistan, the Bidder is or will be (if awarded the contract) represented by an Agent in that country equipped, and able to carry out the Supplier's maintenance, repair, and spare parts-stocking obligations prescribed in the Conditions of Contract and/or Technical Specifications; and
  - (d) that the Bidder meets the qualification criteria listed in the Bid Data Sheet.

**2.3.6. Documents Establishing Goods' Eligibility and Conformity to Bidding Documents**

- i) Pursuant to ITB Clause 2.1.4, the Bidder shall furnish, as part of its Bid, documents establishing the eligibility and conformity to the Bidding documents of all goods and related services which the Bidder proposes to supply under the contract.
- ii) The documentary evidence of the eligibility of the goods and services shall consist of a statement in the Price Schedule/Financial Bid Form of the country of origin of the goods and services offered which shall be confirmed by a **Certificate of Origin** issued at the time of shipment.
- iii) The documentary evidence of conformity of the goods and services to the Bidding documents may be in the form of literature, drawings, data and shall consist of:
  - (a) a detailed description of the essential technical and performance characteristics of the goods;
  - (b) a list giving full particulars, including available sources and current prices of spare parts, special tools, etc., necessary for the proper and continuing functioning of the goods for a period to be specified in the Bid Data Sheet, following commencement of the use of the goods by the Procuring Agency; and

- (c) an item-by-item commentary on the Procuring Agency's Technical Specifications demonstrating **responsiveness** of the goods and services to those specifications, or a statement of deviations and exceptions to the provisions of the Technical Specifications.
- iv) For purposes of the commentary to be furnished, the Bidder shall note that standards for workmanship, material, and equipment, as well as references to brand names or catalogue numbers designated by the Procuring Agency in its Technical Specifications, are intended to be descriptive only and not restrictive.
- v) Where a sample(s) is required by a procuring agency, the sample shall be:
  - (a) submitted as part of the bid, in the quantities, dimensions and other details requested in the **BDS**;
  - (b) carriage paid;
  - (c) received on, or before, the closing time and date for the submission of bids; and
  - (d) Evaluated to determine compliance with all characteristics listed in the **BDS**.
- vi) The Procuring Agency may retain the sample(s) of the successful Bidder till the successful delivery of the goods. A Procuring Agency may reject the Bid if the sample(s)-
  - (a) do(es) not conform to all characteristics prescribed in the bidding documents; and
  - (b) is/are not submitted within the specified time clearly mentioned in the Bid Data Sheet.
- vii) Where it is not possible to avoid using a propriety article as a sample, a Bidder shall make it clear that the propriety article is displayed only as an example of the type or quality of the goods being Bided for, and that competition shall not thereby be limited to the extent of that article only.
- viii) Samples made up from materials supplied by a Procuring Agency shall not be returned to a Bidder nor shall a Procuring Agency be liable for the cost of making them.
- ix) All samples produced from materials belonging to an unsuccessful Bidder may be kept by the Procuring Agency till thirty (30) days from the date of award of contract or exhaust of

all the grievance forums (including those pending at Authority's Level or in some Court of Law).

- x) **Pursuant to the requirements as indicated in ITB 2.3.6, the Bidder shall furnish, as part of its Bid, all those documents establishing the eligibility in conformity to the terms and conditions specified in the Bidding Documents for all goods and related services which the Bidder proposes to deliver.**
- xi) The Bidder shall also furnish a list giving full particulars, including available sources and current prices of goods, spare parts, special tools, etc., necessary for the proper and continuing functioning of the Goods during the period **specified in the BDS** following commencement of the use of the goods by the Procuring Agency.
- xii) The required documents and other accompanying documents must be in English. In case any other language than English is used the pertinent translation attested by the embassy in country of manufacturer into English shall be attached to the original version.

### **2.3.7. Bid Security**

- i) The Bidder shall furnish, as part of its Bid, a Bid security in the amount specified in the Bid Data Sheet.
- ii) The Bid security is required to protect the Procuring Agency against the risk of Bidder's conduct which would warrant the security's forfeiture Pursuant to ITB Clause 2.3.8. (vii).
- iii) The Bid security shall be in Pakistan Rupees and shall be in one of the following forms:
  - (a) Bank Guarantee, Bank call-deposit (CDR), Demand Draft (DD), Pay Order (PO) or Banker's cheque valid for thirty (30) Days, beyond the validity of Bid.
- iv) Any Bid not secured in accordance with ITB Clauses 2.3.8 (i) and (ii) may be rejected by the Procuring Agency as non-responsive.
- v) Unsuccessful Bidders' Bid security will be discharged or returned as promptly as possible but not later than thirty (30) days after the expiration of the period of Bid validity prescribed by the Procuring Agency pursuant to ITB Clause 2.3.8 (ii) or along with unopened financial proposal as per rule 38(2)(a)(vii) of PPR-14, which shall take precedence, and is as under:

*“38(2)(a)(vii) the financial proposal of the Bids found technically non-responsive shall be retained unopened and shall*



*be returned on the expiry of the grievance period or the decision of the complaint, if any, filed by the non-responsive Bidder, whichever is later:*

*provided that the Procuring Agency may return the sealed financial proposal earlier if the disqualified or non-responsive Bidder, contractor or consultant submits an affidavit, through an authorized representative, to the effect that he is satisfied with the proceedings of the Procuring Agency”.*

- vi) The successful Bidder’s Bid security will be discharged upon the Bidder signing the contract, pursuant to ITB Clause 2.6.1, and furnishing the Performance Guarantee, pursuant to ITB Clause 2.6.2.
- vii) The Bid security may be forfeited:
  - a. If a Bidder withdraws its Bid during the period of Bid validity specified by the Bidder on the Bid Form; or
  - b. In the case of a successful Bidder, if the Bidder:
    - i. Fails to sign the contract in accordance with ITB Clause 2.6.3; **or**
    - ii. Fails to furnish Performance Guarantee in accordance with ITB Clause 2.6.2; or
    - iii. If the blacklisting proceedings under Section-17A of PPRA Act, 2009 read with Rule-21 of PPR-14 are initiated and the bidder is declared blacklisted after due process of law.

**2.3.8. Period of Validity of Bids**

- i) Bids shall remain valid for the period specified in the Bid Data Sheet after the date of Bid opening prescribed by the Procuring Agency. A Bid valid for a shorter period may be rejected by the Procuring Agency as non-responsive.
- ii) In exceptional circumstances, the Procuring Agency may solicit the Bidder’s consent to an extension of the period of validity (as per rule-28 of PPR-14). The request and the responses thereto shall be made in writing (or by email). The Bid security provided under ITB Clause 2.3.8 shall also be suitably extended. A Bidder may refuse the request without forfeiting its Bid security. A Bidder accepting the request will not be required nor permitted to modify its Bid.

### **2.3.9. Format and Signing of Bid**

- i) The Bidder shall prepare an original and the number of copies of the Bid indicated in the Bid Data Sheet, clearly marking each “ORIGINAL BID” and “COPY OF BID,” as appropriate. In the event of any discrepancy between them, the original shall prevail.
- ii) The Bidder shall authorize a person/ persons for signing, submission and further correspondence with Procuring Agency on behalf of bidder. Authority letter must be part of bid. However, in case of any issue bidder shall be responsible for all consequences.
- iii) The original and the copy or copies of the Bid shall be typed or written in indelible ink and shall be signed by the Bidder or a person duly authorized to bind the Bidder to the contract. All pages of the Bid, shall be signed and stamped by the authorized person.
- iv) Any interlineation, erasures, or overwriting shall be valid only if they are initialed by the authorized person for signing the Bid.
- v) The original and the copy or copies of the Bid shall be typed or written in indelible ink and shall be signed by the Bidder or a person duly authorized to sign on behalf of the Bidder. This authorization shall consist of a written confirmation as specified in the **BDS** and shall be attached to the Bid. The name and position held by each person signing the authorization must be typed or printed below the signature. All pages of the Bid, shall be signed and stamped by the authorized person.
- vi) Any interlineations, erasures, or overwriting shall be valid only if they are signed by the person or persons signing the Bidder.
- vii) The Bidder shall furnish information as described in the Form of Bid on commissions or gratuities, if any, paid or to be paid to agents relating to this Bid and to contract execution if the Bidder is awarded the contract.

## **2.4. Submission of Bids**

### **2.4.1 Sealing and Marking of Bids**

- i) As per Rule 24, the Bidder shall seal the original and each copy of the Bid in separate envelopes, duly marking the envelopes as “ORIGINAL” and “COPY.” The envelopes shall then be sealed in an outer envelope.
- ii) The inner and outer envelopes shall:
  - a. be addressed to the Procuring Agency at the address given in the Bid Data Sheet; and

- b. bear the title of procurement Activity indicated in the Bid Data Sheet, the Invitation to Bids (ITB) title and number indicated in the Bid Data Sheet, and a statement: “DO NOT OPEN BEFORE..... (time and date),”
- iii) The inner envelopes shall also indicate the name and address of the Bidder to enable the Bid to be returned unopened in case it is declared “late”.
- iv) If the outer envelope is not sealed and marked as required by ITB Clause 2.4.1 (i), the Procuring Agency will assume no responsibility for the Bid’s misplacement or premature opening.
- v) In case of Single Stage One Envelope Procedure, the Bidder shall seal the original and each copy of the Bid in separate envelopes, duly marking the envelopes as “ORIGINAL” and “COPY.” The envelopes shall then be sealed in an outer envelope securely sealed in such a manner that opening and resealing cannot be achieved undetected.  
**Note:** The envelopes shall be sealed and marked in accordance with the bidding procedure adopted as referred in Rule-38 of PPR-2014, which shall have precedence.
- vi) The inner and outer envelopes shall:
  - a) Be addressed to the Procuring Agency at the address given in the **BDS**; and
  - b) Bear the title of the subject procurement or Project name, as the case may be as indicated in the **BDS**, the Invitation to Bids (ITB) title and number indicated in the **BDS**, and a statement: “DO NOT OPEN BEFORE,” to be completed with the time and the date specified in the **BDS**, pursuant to **ITB 2.4.2**.
- vii) In case of Single Stage Two Envelope Procedure, The Bid shall comprise two envelopes submitted simultaneously, one called the Technical Proposal and the other Financial Proposal. Both envelopes to be enclosed together in an outer single envelope called the Bid. Each Bidder shall submit his bid as under:
  - a) Bidder shall submit his **TECHNICAL PROPOSAL** and **FINANCIAL PROPOSAL** in separate inner envelopes and enclosed in a single outer envelope.
  - b) **ORIGINAL** and each copy of the Bid shall be separately sealed and put in separate envelopes and marked as such.

(c) The envelopes containing the ORIGINAL and copies will be put in one sealed envelope and addressed / identified as given in BDS.

viii) The inner and outer envelopes shall:

- a) be addressed to the Procuring Agency at the address provided in the BDS;
- b) bear the name and identification number of the contract as defined in the BDS; and provide a warning not to open before the time and date for bid opening, as specified in the BDS, pursuant to ITB 2.4.2;
- c) In addition to the identification required in Sub- Clause (b) hereof, the inner envelope shall indicate the name and address of the Bidder to enable the bid to be returned unopened in case it is declared “late” pursuant to ITB.2.4.3.

ix) If all envelopes are not sealed and marked as required by **ITB 2.4.1** or incorrectly marked, the Procuring Agency will assume no responsibility for the misplacement or premature opening of Bid.

**2.4.2 Deadline for Submission of Bids**

- i) Bids must be received by the Procuring Agency at the address specified under BDS no later than the time and date specified in the Bid Data Sheet. Bids received through courier services shall not be entertained.
- ii) The Procuring Agency may, at its discretion and as per rule 29 of PPR-14, extend this deadline for the submission of Bids by amending the Bidding documents in accordance with ITB Clause 2.2.2 & 2.2.3 in which case all rights and obligations of the Procuring Agency and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.
- iii) Bids shall be received by the Procuring Agency at the address specified under **BDS** no later than the date and time specified in the **BDS**.

**2.4.3. Late Bids**

- i) Any Bid received by the Procuring Agency after the deadline for submission of Bids prescribed by the Procuring Agency pursuant to ITB Clause 2.4.2 will be rejected and returned unopened to the Bidder.
- ii) The Procuring Agency shall not consider for evaluation any Bid that arrives after the deadline for submission of Bids.

- iii) Any Bid received by the Procuring Agency after the deadline for submission of Bids shall be declared late, recorded, rejected and returned unopened to the Bidder.

#### **2.4.4. Modification and Withdrawal of Bids**

- i) The Bidder may modify or withdraw its Bid after the Bid's submission, provided that written notice of the modification, including substitution or withdrawal of the Bids, is received by the Procuring Agency prior to the deadline prescribed for submission of Bids.
- ii) The Bidder's modification or withdrawal notice shall be prepared, sealed, marked, and dispatched in accordance with the provisions of Clause (i) A withdrawal notice may also be sent by email, but followed by a signed confirmation copy, postmarked not later than the deadline for submission of Bids.
- iii) No Bid may be modified after the deadline for submission of Bids.
- iv) No Bid may be withdrawn in the interval between the deadline for submission of Bids and the expiration of the period of Bid validity specified by the Bidder on the Bid Form. Withdrawal of a Bid during this interval may result in the Bidder's forfeiture of its Bid security (along with other remedies available under PPR-14), pursuant to the ITB Clause 2.3.8 (vii).
- v) A Bidder may withdraw its Bid after it has been submitted, provided that written notice of the withdrawal of the Bid, is received by the Procuring Agency prior to the deadline for submission of Bids.
- vi) Revised bid may be submitted after the withdrawal of the original bid before the deadline for submission of Bids.

### **2.5. Opening and Evaluation of Bids**

#### **2.5.1. Opening of Bids by the Procuring Agency**

- i) The Procuring Agency will open all Bids, in public, in the presence of Bidders' or their representatives who choose to attend, and other parties with a legitimate interest in the Bid proceedings at the place, on the date and at the time, specified in the **BDS**. The Bidders' representatives present shall sign a register/attendance sheet as proof of their attendance.
- ii) First, envelopes marked "WITHDRAWAL" shall be opened and read out and the envelope with the corresponding bid shall not be opened, but returned to the Bidder. No bid withdrawal shall be permitted unless the corresponding Withdrawal Notice

contains a valid authorization to request the withdrawal and is read out at bid opening-

- iii) Second, outer envelopes marked “SUBSTITUTION” shall be opened. The inner envelopes containing the Substitution Bid shall be exchanged for the corresponding Original Bid being substituted, which is to be returned to the Bidder unopened. No envelope shall be substituted unless the corresponding Substitution Notice contains a valid authorization to request the substitution and is read out and recorded at bid opening.
- iv) Next, outer envelopes marked “MODIFICATION” shall be opened. No Technical Proposal and/or Financial Proposal shall be modified unless the corresponding Modification Notice contains a valid authorization to request the modification and is read out and recorded at the opening of the Bids. Any Modification shall be read out along with the Original Bid except in case of Single Stage Two Envelope Procedure where only the Technical Proposal, both Original as well as Modification, are to be opened, read out, and recorded at the opening. Financial Proposal, both Original and Modification, will remain unopened till the prescribed financial bid opening date.
- v) Other envelopes holding the Bids shall be opened one at a time, in case of Single Stage One Envelope Procedure, the Bidders names, the Bid prices, the total amount of each Bid, the presence or absence of Bid Security, Bid Securing Declaration and such other details as the Procuring Agency may consider appropriate, will be announced by the Procurement Evaluation Committee.
- vi) In case of Single Stage Two Envelope Procedure, the Procuring Agency will open the Technical Proposals in public at the address, date and time specified in the **BDS** in the presence of Bidders` designated representatives who choose to attend and other parties with a legitimate interest in the Bid proceedings. The Financial Proposals will remain unopened and will be held in custody of the Procuring Agency until the specified time of their opening.
- vii) The envelopes holding the Technical Proposals shall be opened one at a time, and the following read out and recorded: (a) the name of the Bidder; (b) the presence of a Bid Security, if required; and (c) Any other details as the Procuring Agency may consider appropriate.

- viii) Bidders are advised to send in a representative with the knowledge of the content of the Bid who shall verify the information read out from the submitted documents. Failure to send a representative or to point out any un-read information by the sent Bidder's representative shall indemnify the Procuring Agency against any claim or failure to read out the correct information contained in the Bidder's Bid.
- ix) No Bid will be rejected at the time of Bid opening except for late Bids which will be returned unopened to the Bidder, pursuant to **2.4.3 (i)**.
- x) The Procuring Agency shall prepare minutes of the Bid opening. The record of the Bid opening shall include, as a minimum: the name of the Bidder and whether or not there is a withdrawal, substitution or modification, the Bid price if applicable.
- xi) The Bidders' representatives who are present shall be requested to sign on the attendance sheet. The omission of a Bidder's signature on the record shall not invalidate the contents and affect the record.
- xii) Minutes of the Financial Bid Opening shall be recorded and uploaded by the procuring agency on its website or shared to all bidders through e-mail.

**2.5.2. Confidentiality**

- i) Information relating to the examination, clarification, evaluation and comparison of Bids and recommendation of contract award shall not be disclosed to Bidders or any other persons not officially concerned with such process until the time of the announcement of the respective evaluation report in accordance with the requirements of rule 37 of PPR-14.
- ii) Any effort by a Bidder to influence the Procuring Agency processing of Bids or award decisions may result in the rejection of its Bid.
- iii) Notwithstanding **ITB Clause 2.2.2** from the time of Bid opening to the time of contract award, if any Bidder wishes to contact the Procuring Agency on any matter related to the Bidding process, it should do so in writing or in electronic forms that provides record of the content of communication.

**2.5.3. Clarification of Bids**

- i) As per rule 33(2) of PPR-14, to assist in the examination, evaluation and comparison of Bids and post-qualification of the

Bidders, the Procuring Agency may, at its discretion, ask any Bidder for a clarification of its Bid including breakdown of prices to determine its reasonability. Any clarification submitted by a Bidder that is not in response to a request by the Procuring Agency shall not be considered.

- ii) The request for clarification and the response shall be in writing or in electronic forms that provide record of the content of communication. In case of Single Stage Two Envelope Procedure, no change in the prices or substance of the Bid shall be sought, offered, or permitted. Whereas in case of Single Stage One Envelope Procedure, only the correction of arithmetic errors discovered by the Procuring Agency in the evaluation of Bids should be sought in accordance with ITB Clause 2.5.6.
- iii) The alteration or modification in The Bid which in any way affect the following parameters will be considered as a change in the substance of a bid:
  - a) Evaluation & qualification criteria;
  - b) Required scope of work or specifications;
  - c) All securities requirements;
  - d) Tax requirements;
  - e) Terms and conditions of bidding documents.
  - f) Change in the ranking of the Bidder
- iv) From the time of Bid opening to the time of Contract award if any Bidder wishes to contact the Procuring Agency on any matter related to the Bid it should do so in writing or in electronic forms that provide record of the content of communication.

#### **2.5.4. Preliminary Examination**

- i) The Procuring Agency will examine the Bids to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the Bids are generally in order.
- ii) Arithmetical errors will be rectified on the following basis:-
  - a. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the Supplier does not accept the correction of the errors, its Bid may be rejected, and its Bid security may be forfeited.



- b. If there is a discrepancy between words and figures, the amount in words will prevail.
- iii) Prior to the detailed evaluation, the Procuring Agency will determine the responsiveness of each Bid to the Bidding documents, pursuant to ITB Clause 2.5.5. For purposes of these Clauses, a responsive Bid is one which conforms to all the terms and conditions of the Bidding documents without material deviations. Deviations from, or objections or reservations to critical provisions, **such as** those concerning **Bid Security** (ITB Clause 2.3.8), **Applicable Law** (GCC Clause 30), **Taxes and Duties** (GCC Clause 32) & mandatory Registrations/ Renewals will be deemed to be a material deviation. The Procuring Agency's determination of a Bid's responsiveness is to be based on the contents of the Bid itself without recourse to extrinsic evidence.
- iv) If a Bid is not responsive, it will be rejected by the Procuring Agency and may not subsequently be made responsive by the Bidder by correction of the non-conformity.
- v) Prior to the detailed evaluation of Bids, the Procuring Agency will determine whether each Bid:
  - a) Meets the eligibility criteria defined in **ITB 2.1.3** and **ITB 2.1.4**;
  - b) Has been prepared as per the format and contents defined by the Procuring Agency in the Bidding Documents;
  - c) Has been properly signed;
  - d) Is accompanied by the required securities; and
  - e) Is responsive to the requirements of the Bidding Documents.

The Procuring Agency's determination of a Bid's responsiveness will be based on the contents of the Bid itself.

**2.5.5. Examination of Terms and Conditions; Technical Evaluation**

- i) The Procuring Agency shall examine the Bid to confirm that all terms and conditions specified in the **GCC** and the **SCC** have been accepted by the Bidder without any material deviation or reservation.
- ii) The Procuring Agency shall evaluate the technical aspects of the Bid submitted to confirm that all requirements specified in **Section III-Technical Specifications, Section VII – Schedule of Requirements & Evaluation Criteria as provided in BDS**, have been met without material deviation or reservation.

iii) If after the examination of the terms and conditions and the technical evaluation, the Procuring Agency determines that the Bid is not responsive in accordance, it shall reject the Bid.

#### **2.5.6. Correction of Errors**

- i) Bids determined to be substantially responsive will be checked for any arithmetic errors. Errors will be corrected as follows: -
- a) If there is a discrepancy between unit prices and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected, unless in the opinion of the Procuring Agency there is an obvious misplacement of the decimal point in the unit price, in which the total price as quoted shall govern and the unit price shall be corrected;
  - b) If there is an error in a total corresponding to the addition or subtraction of sub-totals, the sub-totals shall prevail and the total shall be corrected; and
  - c) Where there is a discrepancy between the amounts in figures and in words, the amount in words will govern.
  - d) Where there is discrepancy between grand total of price schedule and amount mentioned on the Form of Bid, the amount referred in Price Schedule shall be treated as correct subject to elimination of other errors.

ii) The amount stated in the Bid will, be adjusted by the Procuring Agency in accordance with the above procedure for the correction of errors. The concurrence of the Bidder shall be considered as binding upon the Bidder. If the Bidder does not accept the corrected amount, its Bid will then be rejected, and the Bid Security may be forfeited or the Bid Securing Declaration may be executed in accordance with **ITB 2.3.8.**

#### **2.5.7. Conversion to Single Currency**

- i) As per rule 32(2) of PPR-14, to facilitate evaluation and comparison, the Procuring Agency will convert all Bid prices expressed in the amounts in various currencies in which the Bid prices as follows:

For the purposes of comparison of bids quoted in different currencies, the price shall be converted into a single currency specified in the bidding documents. The rate of exchange shall be the selling rate, prevailing on the date of opening of bids specified in the bidding documents, as notified by the State Bank of Pakistan on that day, in case of holiday in State Bank of Pakistan on the day of opening financial bids, then previous working day's ex-change rates will prevail.

**2.5.8. Post-  
Qualification &  
Evaluation of Bids**

- i) In the absence of **prequalification**, the Procuring Agency will determine to its satisfaction whether the Bidder is qualified to perform the contract satisfactorily, in accordance with the evaluation criteria listed in BDS & pursuant to ITB Clause 2.1.3.
- ii) The determination will take into account the Bidder's financial, technical, and production/ supplying capabilities. It will be based upon an examination of the documentary evidence of the Bidder's qualifications submitted by the Bidder, pursuant to ITB Clause 2.3.6, as well as such other information required for eligibility/qualification expressed in Bid Data Sheet as the Procuring Agency deems necessary and appropriate.
- iii) The Procuring Agency will **technically evaluate** and compare the Bids which have been determined to be responsive, pursuant to ITB Clause 2.5.5, as per Technical Specifications required.
- iv) The **financial evaluation** of a Bid will be on the basis of form of Price Schedules/ Financial Bid Form 8.10 to be decided by the Procuring Agency which must include clear cut instruction regarding item wise or package wise evaluation inclusive of prevailing taxes, duties, fees etc.

**2.5.9. Contacting  
the Procuring  
Agency**

- i) Subject to ITB Clause 2.5.3, no Bidder shall contact the Procuring Agency on any matter relating to its Bid, from the time of the Bid opening to the time the evaluation report is made public i.e. 10 days before the contract is awarded. If the Bidder wishes to bring additional information or has grievance to the notice of the Procuring Agency, it should do so in writing.
- ii) Any effort by a Bidder to influence the Procuring Agency during Bid evaluation, or Bid comparison may result in the rejection of the Bidder's Bid.

**2.5.10. Grievance  
Redressal**

- i) As per Rule-67 of PPR-14, Procuring Agency shall constitute a Grievance Redressed Committee (GRC) comprising of odd number of persons with proper powers and authorization to address the complaints. The GRC shall not have any of the members of the Procurement Evaluation Committee. The Committee may preferably have one subject specialist depending upon the nature of the procurement in addition to one person with legal background as per their availability to the Procuring Agency.

- ii) Any Bidder feeling aggrieved can file its written complaint against the eligibility parameters or any other terms and conditions prescribed in the Bidding documents found contrary to provision of Rule 33, and the same shall be addressed by the Procuring Agency well before the proposal submission deadline.
- iii) Any party can file its written complaint against the eligibility parameters or any other terms and conditions prescribed in the bidding documents found contrary to provision of Rule 34 and the same shall be addressed by the Procuring Agency well before the proposal submission deadline.
- iv) Any Bidder feeling aggrieved by any act of the Procuring Agency after the submission of his Bid may lodge a written complaint concerning his grievances not later than ten days after the announcement of the Final evaluation reports. In case of single stage - two envelope bidding procedure any bidder feeling aggrieved from technical evaluation may file a grievance within 5 days of announcement of the technical evaluation report. After completion of the technical evaluation process, the procuring agency shall immediately upload the technical evaluation report on the website of PPRA and Procuring Agency for obtaining/ receiving grievance petitions from the prospective bidders (if any).
- v) In case, the complaint/grievance is filed after the issuance of the final evaluation report, the complainant cannot raise any objection on technical evaluation of the report. Provided that the complainant may raise the objection on any part of the final evaluation report in case where single stage one envelop bidding procedure is adopted.
- vi) The GRC shall investigate and decide upon the complaint within fifteen days of the receipt of the complaint. Mere fact of lodging of a complaint shall not warrant suspension of the procurement process.

## **2.6. Award of Contract**

### **2.6.1. Notification of Award**

- i) Prior to the expiration of the period of Bid validity, the Procuring Agency will notify the successful Bidder in writing by registered letter and by email to be confirmed in writing by registered letter, that its Bid has been accepted.

- ii) The notification of award will constitute the formation of the Contract.
- iii) Upon the successful Bidder's furnishing of the Performance Guarantee pursuant to ITB Clause 2.6.2 (i), the Procuring Agency will promptly notify each unsuccessful Bidder and will discharge its Bid security, pursuant to ITB Clause 2.3.8 (v).

**2.6.2. Performance Guarantee**

- i) Within fifteen (15) days of the receipt of notification of award from the Procuring Agency, the successful Bidder shall furnish the Performance Guarantee in accordance with the Conditions of Contract, in the Performance Guarantee Form provided in the Bidding documents, or in another form acceptable to the Procuring Agency.
- ii) Failure of the successful Bidder to comply with the requirement of ITB Clause (i) above or ITB Clause 2.6.3 shall constitute sufficient grounds for the annulment of the award and forfeiture of the Bid security along with other remedies available under PPR-14. After that, the Procuring Agency may decide to award the contract to the next lowest evaluated Bidder, keeping in view the Bid validity time, or call for new Bids keeping in view the concept of value for money as defined under rule-2(ae) read with Principles of Procurement as enunciated in rule-4 of PPR-14.

**2.6.3. Signing of Contract/ Issuance of Purchase Order**

- i) At the same time as the Procuring Agency notifies the successful Bidder that its Bid has been accepted, the Procuring Agency will send the Bidder the Contract Form provided in the Bidding documents, incorporating all agreements between the parties or will issue the purchase order *[as the case may be]*.
- ii) Under rule-63 of PPR-14, where the Procuring Agency requires formal signing of contract, within seven (07) days of receipt of the Contract Form, the successful Bidder shall sign and mention date of the contract and return it to the Procuring Agency.
- iii) Where no such formal signing is required by the procuring agency, the procuring agency shall issue purchase order after the receipt of required performance guarantee, as per rule 55 of PPR-14.

**2.6.4. Award Criteria**

- i) Subject to ITB Clause 2.6.2, under rule-55 of PPR-14, the Procuring Agency will award the contract to the successful Bidder whose Bid has been determined to be responsive and has been determined to be the lowest evaluated Bid, provided that

the Bidder has been determined to be qualified to perform the contract satisfactorily.

**2.6.5. Procuring Agency's Right to Vary Quantities at Time of Award**

- i) The Procuring Agency reserves the right at the time of contract award to increase or decrease the quantity of goods and services originally specified in the Schedule of Requirements without any change in unit price or other terms and conditions, on the analogy of rule-59 (c)(iv) of PPR-14 (not more than 15%).

**2.6.6. Procuring Agency's Right to Accept or Reject All Bids**

- i) As per rule 35 of PPR-14, the Procuring Agency reserves the right to accept or reject all Bids or proposals (and to annul the Bidding process) at any time prior to the acceptance of any Bid or proposal, without thereby incurring any liability towards the Bidders.
- ii) The Bidders shall be promptly informed about the rejection of the Bids, if any
- iii) The Procuring Agency shall upon request communicate to any Bidder, the grounds for its rejection of all Bids or proposals, but shall not be required to justify those grounds.

**2.6.7. Re-Bidding**

- i) If the Procuring Agency rejects all the Bids under rule 35, it may proceed with the process of fresh Bidding but before doing that it shall assess the reasons for rejection and may, if necessary, revise specifications, evaluation criteria or any other condition for Bidders.

**2.6.8. Corrupt or Fraudulent Practices**

- i) The Procuring Agency Bidders, Suppliers, and Contractors observe the highest standard of ethics during the procurement and execution of contracts.

“Corrupt practices” in respect of procurement process, shall be as given in S-2 (d) of PPRA, Act, 2009, which is as follows:

*“(d) “corrupt practice” means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official, bidder or Contractor in the procurement process or in Contract execution to the detriment of the procuring agency; or misrepresentation of facts in order to influence a procurement process or the execution of a Contract, collusive practices among bidders (prior to or after bid submission) designed to establish bid prices at artificial, noncompetitive levels and to deprive the procuring agency of the benefits of free and open competition and any request for, or solicitation of*

*anything of value by any public official in the course of the exercise of his duty; it may include any of the following:*

- i. Coercive practice by impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence the actions of a party to achieve a wrongful gain or to cause a wrongful loss to another party;*
- ii. Collusive practice by arrangement between two or more parties to the procurement process or Contract execution, designed to achieve with or without the knowledge of the procuring agency to establish prices at artificial, noncompetitive levels for any wrongful gain;*
- iii. Offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence the acts of another party for wrongful gain;*
- iv. Any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;*
- v. Obstructive practice by harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the execution of a Contract or deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements before investigators in order to materially impede an investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or acts intended to materially impede the exercise of inspection and audit process.”*

**ii) Blacklisting & Debarment:**

Blacklisted Bidders i.e. firms/companies/sole proprietor/ general order suppliers/ JVs etc. and those found involved in “Corrupt Practices” are not allowed to participate in bidding.

**Requirements & Procedure for Blacklisting & Debarment:**

As per S-17A of PPRA, Act, 2009:

**“17A. Blacklisting.**– (1) A procuring agency may, for a specified period and in the prescribed manner, debar a bidder or Contractor from participating in any public procurement process

*of the procuring agency, if the bidder or Contractor indulges in corrupt practice or any other prescribed practice.*

*(2) The Managing Director may, in the prescribed manner, debar a bidder or Contractor from participating in any public procurement process of all or some of the procuring agencies for a specified period.*

*(3) Any person, aggrieved from a decision of a procuring agency, may within prescribed period prefer a representation before the Managing Director.*

*(4) A procuring agency or any other person, aggrieved from a decision of the Managing Director, may within prescribed period prefer a representation before the Chairperson whose decision on such representation shall be final.]*

*As per rule 21 of PPR-14:*

**21. Blacklisting.**—*(1) A procuring agency may, for a specified period, debar a bidder or Contractor from participating in any public procurement process of the procuring agency, if the bidder or Contractor has:*

*(a) acted in a manner detrimental to the public interest or good practices;*

*(b) consistently failed to perform his obligation under the Contract;*

*(c) not performed the Contract up to the mark; or*

*(d) indulged in any corrupt practice.*

*(2) If a procuring agency debars a bidder or Contractor under sub-rule (1), the procuring agency:*

*(a) shall forward the decision to the Authority for publication on the website of the Authority; and*

*(b) may request the Authority to debar the bidder or Contractor for procurement of all procuring agencies.*

*(3) The Managing Director may debar a bidder or Contractor of any procuring agency from participating in any public procurement process of all or some of the procuring agencies for such period as the Managing Director may determine.*

*(4) Any person aggrieved by a declaration made under rule 20 or a decision under sub-rule (1) of this rule may, within thirty days from the date of the publication of the information on the website of the Authority, file a representation before the Managing Director and the Managing Director may pass such order on the representation as he may deem fit.*



(5) Any person or procuring agency aggrieved by an order under sub-rule (3) or (4) may, within thirty days of the order, file a representation before the Chairperson and the Chairperson may pass such order on the representation as he may deem appropriate.

(6) The mechanism or process for barring a bidder or Contractor from participating in procurement process of a procuring agency, procuring agencies and a representation under this rule is specified in the Schedule appended to these rules.

As per Schedule appended with PPR-14:

#### **SCHEDULE**

see sub-rule (6) of rule 21

#### **BLACKLISTING MECHANISM OR PROCESS**

1. The procuring agency may, on information received from any resource, issue show cause notice to a bidder or Contractor.
2. The show cause notice shall contain:
  - (a) precise allegation, against the bidder or Contractor;
  - (b) the maximum period for which the procuring agency proposes to debar the bidder or Contractor from participating in any public procurement of the procuring agency; and
  - (c) the statement, if needed, about the intention of the procuring agency to make a request to the Authority for debarring the bidder or Contractor from participating in public procurements of all the procuring agencies.
3. The procuring agency shall give minimum of seven days to the bidder or Contractor for submission of written reply of the show cause notice.
4. In case, the bidder or Contractor fails to submit written reply within the requisite time, the procuring agency may issue notice for personal hearing to the bidder or Contractor/ authorize representative of the bidder or Contractor and the procuring agency shall decide the matter on the basis of available record and personal hearing, if availed.
5. In case the bidder or Contractor submits written reply of the show cause notice, the procuring agency may decide to file the matter or direct issuance of a notice to the bidder or Contractor for personal hearing.
6. The procuring agency shall give minimum of seven days to the bidder or Contractor for appearance before the specified officer of the procuring agency for personal hearing.

7. *The procuring agency shall decide the matter on the basis of the available record and personal hearing of the bidder or Contractor, if availed.*
8. *The procuring agency shall decide the matter within fifteen days from the date of personal hearing unless the personal hearing is adjourned to a next date and in such an eventuality, the period of personal hearing shall be reckoned from the last date of personal hearing.*
9. *The procuring agency shall communicate to the bidder or Contractor the order of debarring the bidder or Contractor from participating in any public procurement with a statement that the bidder or Contractor may, within thirty days, prefer a representation against the order before the Managing Director of the Authority.*
10. *The procuring agency shall, as soon as possible, communicate the order of blacklisting to the Authority with the request to upload the information on its website.*
11. *If the procuring agency wants the Authority to debar the bidder or Contractor from participating in any public procurement of all procuring agencies, the procuring agency shall specify reasons for such dispensation.*
12. *The Authority shall immediately publish the information and decision of blacklisting on its website.*
13. *In case of request of a procuring agency under para 11 or representation of any aggrieved person under rule 21, the Managing Director shall issue a notice for personal hearing to the parties and call for record of proceedings of blacklisting. The parties may file written statements and documents in support of their contentions.*
14. *In case of representation of any aggrieved person or procuring agency under rule 21, the Chairperson shall issue a notice for personal hearing to the parties and may call for the record of the proceedings. The parties may file written statements and documents in support of their contentions.*
15. *In every order of blacklisting under rule 21, the procuring agency shall record reasons of blacklisting and also reasons for short, long or medium period of blacklisting.*
16. *The Authority shall upload all the decisions under rule 21, available with it, on its website. But the name of a bidder or Contractor shall immediately be removed from the list of blacklisted persons on expiry of period of blacklisting or order of the competent authority to that effect, whichever is earlier.*

17. *An effort shall be made for electronic communication of all the notices and other documents pursuant to this mechanism or process.”*

iii) Furthermore, Bidders must keep themselves aware of the provision stated in clause 5.4 and clause 24.1 of the General Conditions of Contract.

**2.6.9. Quantity  
and volume of the  
goods to be  
considered in  
mind**  
*[Not Applicable]*

i) While quoting the rate in a framework contract, the Bidder must consider the following facts:

- a. Certain volume and quantity of the goods as prescribed in Bid Data Sheet.
- b. The Bidder have to maintain the rates of the goods for the whole financial year.
- c. The Bidder should quote the rate as per Price Schedule/ Financial Bid form. In case of non-observance of prescribed format, Financial Bid may be rejected.

## **Section-III. Technical Specifications / Requirements**

The proposed project titled “PPIF Client Registration and Disbursement System” is going to be agent of change as this will bring a revolution in the way operations of Punjab Population Innovation Fund (PPIF) are performed and evaluated. It will comprise of a software suite, a regime that will cater the technological needs of PPIF, providing a digital platform to monitor service delivery, and support in making informed decisions. Currently there is dearth of a digital system at PPIF to manage, monitor and evaluate different functions like:

- i. Performance management
- ii. Digital platform for Family Planning (FP) champion and service provider
- iii. Client registration
- iv. Data analytics and online reporting
- v. Electronic disbursement of funds among beneficiaries

### **PROJECT OBJECTIVES**

The main objective of the IT Solution is to improve the service delivery, demand generation and enhance the impact of processes through digitization of different workflows/manual work. System will support PPIF in improving family planning indicators across service delivery points. System will reflect data and reports for effective and evidence based decision-making and improve impact of service delivery in a timely manner.

The proposed IT system will comprise of the following functions:

- a) Client registration module for:
  - i. Family Planning champion
  - ii. Service provider
- b) Performance management module
- c) Web portal and Android application
- d) Electronic disbursement module (only gives detail of disbursement)
- e) Third party validation module
- f) Complete Hosting services
- g) Training of relevant users for use of application

### **A. CLIENT REGISTRATION MODULE**

In order to digitize the forms that are filled manually in the field, software module will be required to enable the field workers for registering the clients through IT system. The proposed software application will serve for the registration of clients encompassing recording clients’ details and family planning services provided to those couples who want to avail temporary or permanent method to avert unwanted births. Family planning champion and service provider will perform client registration process through following steps:

### **i. Family Planning Champion User:**

A digital user interface for the client's registration to be filled by family planning champion. Family planning champion will complete registration by inputting the client's name, CNIC, contact number, and fingerprint scanning.

### **ii. Service Provider User:**

Through this module, SP registration completed as (attached at *Annex "A"*) and SP will perform CNIC and fingerprint-based verification and fill out the client questionnaire with necessary information. After successful completion of questionnaire, provider will suggest and record the method to the client. The information will then be synced on server. In case of follow-up, the client will be notified for revisit (attached at *Annex "B"*).

## **B. PERFORMANCE MANAGEMENT MODULE**

A platform will be designed for monitoring the performance of service provider, social mobilizer, lady health visitor and third-party validator. It will facilitate for biometric authentication of client's registration and the family planning services provided to the client. It will also be utilized to monitor and validate financial transactions to the beneficiaries and service providers. The online platform will assist PPIF in processing payments in accordance with agreed-upon deadlines, hence improving overall organization efficiency. Data input fields will be finalized during requirement gathering phase of the project.

## **C. WEB PORTAL AND ANDROID APPLICATION**

A web portal will be developed wherein the operations of Punjab Population Innovation Fund will be performed and monitored smoothly. Mobile application (Android) will facilitate the staff via user-friendly interface for performing field tasks. Main scope will include online reporting and data analytics. Android application will also support in performing near real-time monitoring of PPIF facilities and service providers. Application will consist of the following:

- Inspection performa (dashboard detail)
- Inventory checks (dashboard detail)
- Staff performance (dashboard detail)

## **D. ELECTRONIC DISBURSEMENT MODULE**

### **Funds Transfer to Client:**

Service provider will suggest and discuss a number of methods to the client, so that client can select a family planning method of choice. Against a method a certain amount is set that will be disbursed to the client as an incentive for adopting the family planning method. After method selection and desired service provisioning, a confirmation message will be generated. Further, service provider will verify the information and the same will be stored in the system. The payment of clients generated in excel sheet that disbursed through disbursement agency.

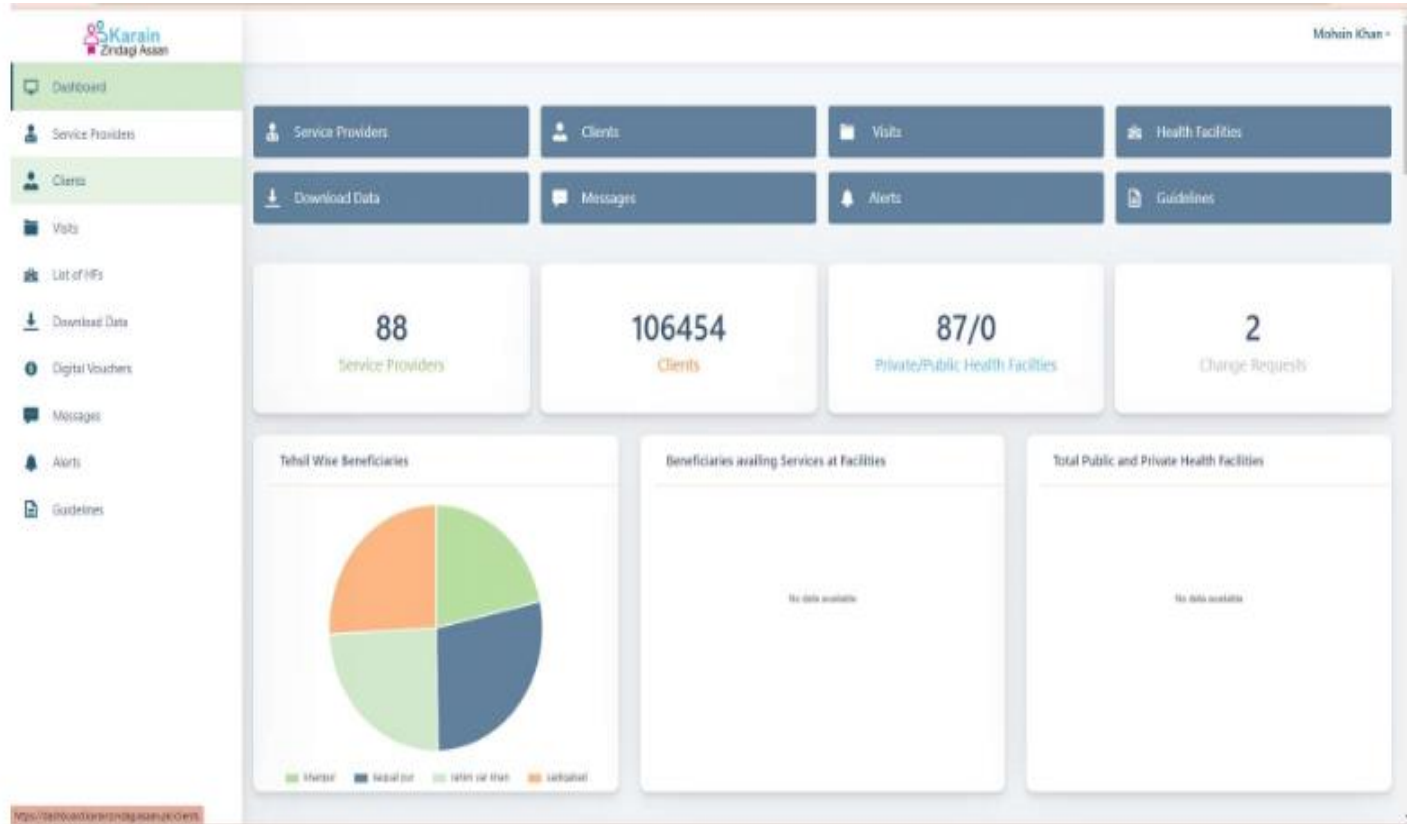
### **Funds Transfer to Service Provider:**

A list of third-party validators (TPV) will be generated through system. After TPV data validation, funds transfer to the client will be initiated and finalized through PITB financial transaction platform. This process will be performed periodically e.g. weekly, monthly etc. Service provider (SP) will get registered in the system first (attached as *Annex “A”*) and then provide service to the client. A particular amount will appear on the system for the service rendered to the client. The funds transfer process to SP will commence after TPV has successfully verified the due balance. Further, funds will be transferred to the SP via fund disbursement agency and disbursement detail uploaded on transaction Platform.

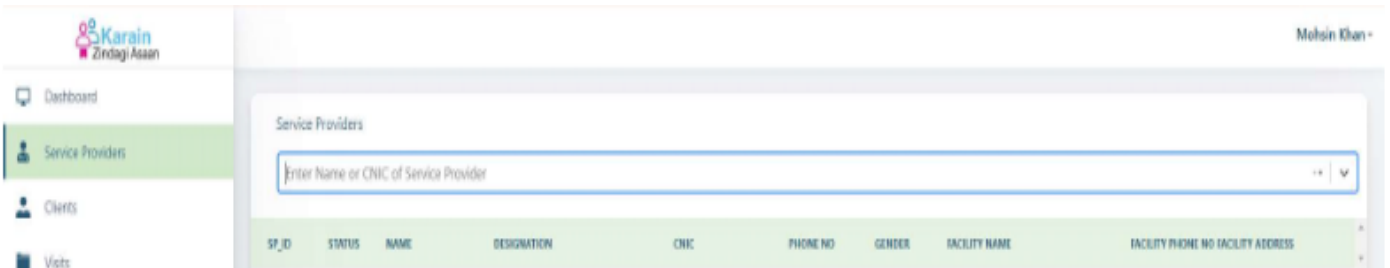
### **Project Deliverables**

- Development of Client Registration and Disbursement System including android application and web portal.
- 03 years of Free of Cost Post Project Support and Service including Bug fixing.
- Source code of Application must be handover to the PPIF along with Technical documentation of the Source Code, Web services etc. after completion.
- Hosting services of data on cloud for 3 years.
- Users training

## MAIN PAGE DASHBOARD



## PROVIDER DETAIL



## CLIENT DETAIL ON DASHBOARD



## VISIT TAB DETAIL

Visits

Search by Name of SP or CNIC of Client  [Open Legend](#)

VisitID	PCID	Facility ID	STATUS	Client Name	Client CNIC	Client Phone	SP01	SP02	SP03	SP04	Statement	Site/aid
---------	------	-------------	--------	-------------	-------------	--------------	------	------	------	------	-----------	----------

## HEALTH FACILITY DETAIL

Health Facilities

NAME	TYPE	LATITUDE	LONGITUDE	SERVICES	STAFF
------	------	----------	-----------	----------	-------

## DOWNLOAD DETAIL

Downloads:

**REPORTS & DATA**

List of reports and files

Flat data file of clients in Excel	<a href="#">Download</a>
Flat data file of Health Facilities in Excel	<a href="#">Download</a>
Services being provided at Health Facilities	<a href="#">Download</a>
Contraceptive Availability and Stock out at Health Facilities	<a href="#">Download</a>
List of staff working at Health facilities	<a href="#">Download</a>
List of FP methods selected by Clients	<a href="#">Download</a>
List of Side Effects reported by Clients	<a href="#">Download</a>
Where the Client is being referred	<a href="#">Download</a>
Reasons for non-satisfaction	<a href="#">Download</a>
Visits with Selected Columns	<a href="#">Download</a>



## DIGITAL VOUCHERS (PAYMENT DETAIL OF CLIENTS AND PAYMENT OF SERVICE PROVIDER)

The screenshot displays the 'Manage Digital Vouchers' section of the Karain Zindagi Assan dashboard. It is divided into two main panels: 'Manage Digital Vouchers for Clients' and 'Manage Digital Vouchers for Service Providers'. Both panels include a filter by status dropdown (set to 'All') and a date range selector (08/06/2020 - 10/10/2022). The 'Clients' panel shows a summary table with columns UNPAID, PAID, RECEIVED, and TOTAL, with values 572, 0, 0, and 572 respectively. The 'Service Providers' panel shows a similar summary table with values 572, 1, 1, and 574. Below the summary tables are several action buttons: 'Download Visit-wise List in Excel', 'Download Clubbed List in Excel', 'Download Visit-wise List in PDF', 'Upload Modified Visit-wise List', and 'Upload Modified Clubbed List'. A sidebar on the left contains navigation options like Dashboard, Service Providers, Clients, Visits, and Digital Vouchers.

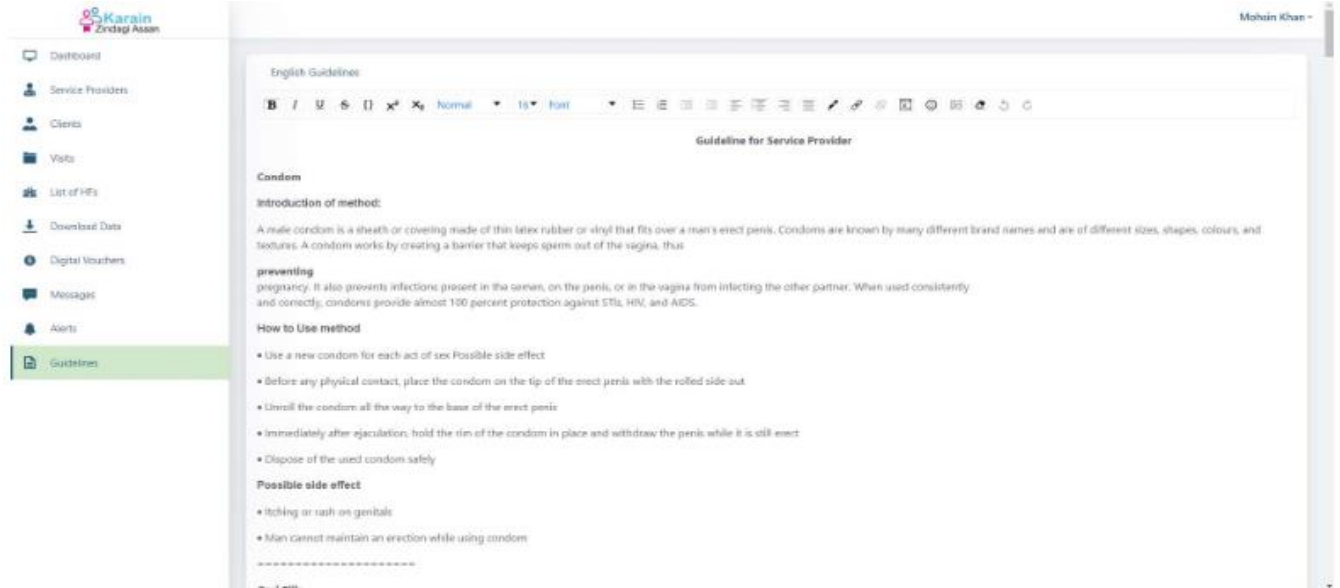
## MESSAGES

The screenshot shows the 'Messages' section of the Karain Zindagi Assan dashboard. It features a table with columns for SYS\_ID, SERVICE PROVIDER, FACILITY NAME, DETAILS, and DATE. A single message is listed with SYS\_ID 35526, SERVICE PROVIDER Summi Qadir (78), FACILITY NAME ALKAREEM Maternity H..., and DETAILS 'Aoe agr kai entry sli client ki ghalit ho jye ta us ko keys remove kr sitye Heint?'. The DATE is 08-10-2022. The sidebar on the left is identical to the previous screenshot, with 'Messages' highlighted.

## ALERTS

The screenshot displays the 'Alerts' section of the Karain Zindagi Assan dashboard. It contains a table with columns for SYS\_ID, SERVICE PROVIDER, PHONE NUMBER, ALERT, and DATE. One alert is shown with SYS\_ID 36032, SERVICE PROVIDER Azra Bano (89), and ALERT 'Service Provider has tried to provide services outside of service area.'. The DATE is 16-11-2022. The sidebar on the left is consistent with the previous screenshots, with 'Alerts' highlighted.

# GUIDELINES



## GUIDELINE FOR SERVICE PROVIDER

### ❖ CONDOM

#### **Introduction of method:**

A male condom is a sheath or covering made of thin latex rubber or vinyl that fits over a man's erect penis. Condoms are known by many different brand names and are of different sizes, shapes, colours, and textures. A condom works by creating a barrier that keeps sperm out of the vagina, thus preventing pregnancy. It also prevents infections present in the semen, on the penis, or in the vagina from infecting the other partner. When used consistently and correctly, condoms provide almost 100 percent protection against STIs, HIV, and AIDS.

#### **How to Use method:**

- Use a new condom for each act of sex Possible side effect
- Before any physical contact, place the condom on the tip of the erect penis with the rolled side out
- Unroll the condom all the way to the base of the erect penis
- Immediately after ejaculation, hold the rim of the condom in place and withdraw the penis while it is still erect
- Dispose of the used condom safely

#### **Possible side effect:**

- Itching or rash on genitals
- Man cannot maintain an erection while using condom

## ❖ ORAL PILL

### **Introduction of method:**

Oral contraceptive pills (OCPs) have been available since the 1960s. The early preparations contained 50 mcg of oestrogen, but modern preparations contain 20–35 mcg and are called “low-dose” OCPs. Most preparations contain a combination of an oestrogen (usually ethinylestradiol, in a low dose of 20–35 mcg) and a progestin (norethindrone, norgestrel, desogestrel, or norgestimate). These are called “combined oral contraceptive pills” (COCs). There are two types of COC pill packets. Some packets have 28 pills. These contain 21 “active” pills, which contain hormones, followed by seven “reminder” pills of a different colour, which do not contain hormones, but only iron or lactose. Other packets usually have 21 “active” pills. Women who use oral contraceptives swallow a pill each day to prevent pregnancy. Progestin-only pills (POPs) are also available, and are useful for women who cannot take oestrogen or are lactating (COCs are not recommended during the initial six months postpartum). These are called “mini-pills.”

### **How to Use method:**

- Take one pill every day. For greatest effectiveness a woman must take pills daily and start each new pack of pills on time.
- Take any missed pill as soon as possible. Missing pills risks pregnancy and may make some side effects worse.

### **Possible side effect**

- Changes in bleeding patterns, † including:
- Lighter bleeding and fewer days of bleeding
- Irregular bleeding
- Infrequent bleeding
- No monthly bleeding
- Headaches
- Dizziness
- Nausea
- Breast tenderness
- Weight change (see Question 6, p. 25)
- Mood changes
- Acne (can improve or worsen, but usually improves)

## ❖ INJECTABLE

### **Introduction of method:**

Injectable contraceptives contain female hormones. These hormones are slowly released in a woman’s body and provide protection against pregnancy. Two types of injectable contraceptives are available in Pakistan. These are:

Progestin-only injectable contraceptives (PICs), which contain only progestin. Combined injectable contraceptives (CICs), which contain oestrogen as well as progesterone.

### **How to Use method:**

- Obtain one dose of injectable, needle, and syringe

- Wash hands with soap and water, if possible
- Fill syringe
- Dispose of disposable syringes and needles safely
- Tell her not to massage the injection site.
- Tell the client the name of the injection and agree on a date for her next injection in about 4 weeks.

**Possible side effect:**

- Mild headaches
- Nausea
- Irregular bleeding/ spotting / heavy bleeding
- Weight gain/loss
- Infertility
- Amenorrhea (absence of periods)

❖ **IUCD**

**Introduction of method:**

Intrauterine contraceptive devices (also referred to as IUCDs) have been used by women in Pakistan since 1965, when the government-sponsored family planning (FP) program was launched. The IUCD is suitable and convenient for birth spacing. Once inserted, it is effective for 5–12 years. The types now most widely used are copper-bearing IUCDs made of plastic with copper sleeves/copper wire on the plastic, for example, the CuT-380A and Multiload Cu-375; and hormone-containing IUCDs, such as the levonorgestrel intrauterine system (LNG-IUS).

**How to use method:**

- Inserted into the uterus

**Possible side effect:**

- Abdominal cramps
- Heavy bleeding
- Spotting between menstrual period
- Backache
- Lower abdominal pain
- Pain during intercourse
- Increased discharge
- Spontaneous expulsion
- Infection

❖ **IMPLANTS**

**Introduction of method:**

Hormonal implants are inserted under the skin of the woman's upper arm by a minor surgical procedure. They become effective within a short time (24 hours approximately) after insertion and protect the woman from pregnancy for a period of 3–7 years, depending upon their type. At the end of this period, the contraceptive effectiveness markedly decreases, and a pregnancy may occur in

the absence of another contraceptive. The implants should, therefore, be removed, which again requires a minor surgical procedure.

**How to use method:**

- Two thin, flexible rods made of silicone tubing and filled with levonorgestrel, a synthetic progestin, are inserted just under the skin of a woman's upper, inner arm in a minor surgical procedure.

**Possible side effect:**

- Pain in the arm for 1–2 days

❖ **EMERGENCY CONTRACEPTIVE PILLS (ECP)**

**Introduction of method:**

ECPs are sometimes called “morning after” pills or postcoital contraceptives. Work by preventing or delaying the release of eggs from the ovaries (ovulation). They do not work if a woman is already pregnant.

**How to use method:**

- As soon as possible after unprotected sex. The sooner ECPs are taken after unprotected sex, the better they prevent pregnancy.
- Can help to prevent pregnancy when taken any time up to 5 days after unprotected sex.

**Possible side effect:**

- Nausea‡
- Abdominal pain
- Fatigue
- Headaches
- Breast tenderness
- Dizziness
- Vomiting

❖ **FEMALE STERILIZATION**

**Introduction of method:**

Voluntary surgical contraception (VSC) is one of the most effective methods of contraception when the desired family size has been achieved. It is also desirable for women or couples for whom another pregnancy might be detrimental to their health. VSC is one of the most effective forms of contraception and is a one-time procedure intended to be permanent for both men and women. It includes tubal ligation (TL) in the female and vasectomy in the male. Both TL and vasectomy are usually performed under local anaesthesia. The client is sent home after a few hours, and hospital admission is not required. TL can be performed within one week of delivery or within 48 hours of an abortion or as an interval procedure. Vasectomy is easier, safer, simpler, and less expensive than TL. The surgeon must be skilled in the management of emergencies related to the minilaparotomy

procedure. A backup facility for the management of any complications that may arise must be available. Follow-up after 7 days must be ensured for all acceptors

**How to use method:**

- Minilaparotomy involves making a small incision in the abdomen. The fallopian tubes are brought to the incision to be cut or blocked.
- Laparoscopy involves inserting a long, thin tube containing lenses into the abdomen through a small incision. This laparoscope enables the doctor to reach and block or cut the fallopian tubes in the abdomen

**Possible side effect**

- In laparoscopic ligation, chest and shoulder pain may occur for 1 or 2 days
- Heavy or irregular periods

❖ **MALE STERILIZATION**

**Introduction of method:**

Vasectomy provides permanent contraception for clients who decide that their desired family size has been achieved. It is a safe, simple, quick surgical procedure and can be performed in a clinic. It is not castration, does not affect the testes, and does not affect sexual ability.

**How to use method:**

- Through a puncture or small incision in the scrotum, the provider locates each of the 2 tubes that carries sperm to the penis (vas deferens) and cuts or blocks them by cutting and tying them closed or by applying heat or electricity (cautery).

**Possible side effect**

- Pain
- Infection (pus, heat, pain, or redness)
- Abscess (a pocket of pus under the skin)
- Fear of impotence

## Module of Service Provider

Questions	Type	Description	Responses and Codes
SPQ1	Text Box	Name of the health facility صحت کی سہولت کا نام	Complete name of the health facility
SPQ2	Text Box	Complete address of the facility صحت کی سہولت کا مکمل پتہ	Complete address
SPQ3	Text Box	Phone number of the facility صحت کی سہولت کا فون نمبر	Landline number
SPQ4	Text Box	Village/Mohallah Name گاؤں اور محلے کا نام	Village/ Mohallah Name
SPQ5	Radio Button	In what type of area is this health facility situated یہ صحت کی سہولت کس طرح کے علاقے میں واقع ہے؟	1=Urban 2=Rural
SPQ6	Text Box	Name of the district ضلع کا نام	Complete district name
SPQ7	Text Box	Name of the Tehsil تختویل کا نام	Complete tehsil name
SPQ8	Text Box	Name of the union council (UC) یونین کونسل کا نام	Complete name of UC
SPQ9	Text Box	In which year did this health facility/center start functioning? اس صحت کی سہولت / سنٹر نے کس سال کام کرنا شروع کیا تھا؟	Complete year
SPQ10	Radio Button	Does this facility remain open for 24 hours? کیا یہ سہولت 24 گھنٹے کھلی رہتی ہے؟	1=Yes 2=No
SPQ11	Text Box	Number of beds for male patients مرد مریضوں کے لئے بستروں کی تعداد <i>[provider would also be able to edit this information later]</i>	Exact number of beds
SPQ12	Text Box	Number of beds for female patients خواتین مریضوں کے لئے بستروں کی تعداد <i>[provider would also be able to edit this information later]</i>	Exact number of beds

Questions	Type	Description	Responses and Codes
SPQ13	Text Box	Number of beds for GYN/ OBS patients GYN/OBS کے مریضوں کے لئے بستروں کی تعداد  <i>[provider would also be able to edit this information later]</i>	Exact number of beds
SPQ14	Auto	Location	Location
SPQ15	Auto	Location	Location
SPQ16	Text Box	Name of the Service Provider سروس پدوائیڈر کا نام	Full Name
SPQ17	Text Box	Designation of the Service Provider سروس پدوائیڈر کا عہدہ	Complete Designation
SPQ18	CNIC	CNIC of the Service Provider سروس پدوائیڈر کا شناختی کارڈ نمبر	Complete CNIC
SPQ19	Text Box	Mobile number of the service provider سروس پدوائیڈر کا موبائل نمبر	Mobile number
SPQ20	Radio Button	Gender of the service provider سروس پدوائیڈر کی جنس	1=Male 2=Female (Go to SPQ23)
SPQ21	Radio Button	Do you have female service provider at this facility? کیا اس صحت کی سہولت پر خاتون سروس پدوائیڈر ہے؟	1=Yes 2=No (Go to SPQ23)
SPQ22	Text Box	What is her designation? اس کا عہدہ کیا ہے؟	Complete Designation
SPQ23	Radio Button	Sector of the health facility لوہارے کی نوعیت کیا ہے؟	1=Private 2=Public (Go to SPQ25)
SPQ24	Radio Button	Type of private health facility پرائیویٹ صحت کی سہولیات میں سے یہ صحت کی سہولت کس نوعیت کی ہے؟	1= Private hospital (big) 2= Private hospital (small) 3= Nursing Home 4= Maternity Home 5= Lady Health Visitor (LHV) Clinic 6 = Midwife Clinic 7 = Dispenser Clinic 8 = Nurse Clinic 9= Male Doctor (MBBS) Clinic 10 = Female Doctor (MBBS) Clinic 11 = Private Dispensary



Questions	Type	Description	Responses and Codes
SPQ25	Radio Button	Type of public health facility سرکاری صحت کی سہولیات میں سے یہ صحت کی سہولت کس نوعیت کی ہے؟	1=Teaching Hospital 2=District Head Quarter (DHQ) 3=Tehsil Head Quarter (THQ) 4=Civil Hospital 5=Rural Health Center (RHC) 6=Basic Health Unit (BHU) 7=Family Welfare Center (FWC) 8=Mother & Child Health Center (MCH) 9=Mobile Service Unit (MSU) 10=Reproductive Health Services Center-A (RHSC-A/FHC) 11=Health Post/Dispensary
SPQ26	Check Box	Family Planning services being provided at this facility اس صحت کی سہولت پر خاندانی منصوبہ بندی کی کون کونسی خدمات دی جا رہی ہیں؟ <i>[provider would also be able to edit this information later]</i> <i>[Multiple responses will be saved as comma separated]</i> [ایک سے زیادہ جوابات آسکتے ہیں]	1=Condoms 2=Oral Pills (COC/POP) 3=Injectables 4=IUD/Copper T 5=Implant 6=Emergency contraceptive pills (ECP) 7=Female sterilization 8=Male sterilization 9=Consultation for Withdrawal 10=Consultation for Rhythm 11=Consultation for breastfeeding
SPQ27	Check Box	Any other services being provided at this facility اس کے علاوہ کونسی دوسری خدمات دی جا رہی ہیں؟ <i>[provider would also be able to edit this information later]</i> <i>[Multiple responses will be saved as comma separated]</i> [ایک سے زیادہ جوابات آسکتے ہیں]	1=FP counselling 2=Antenatal care 3=Delivery services 4=Postnatal care 5=Post abortion care 6=Infertility consultation 7=Child care/immunization/health 8=General patients 9=Referral for FP 10=Basic EmOc 11=Comprehensive EmOc
SPQ28	Check Box	Which training on family planning/contraceptive have you attended? آپ نے خاندانی منصوبہ بندی یا مانع حمل طریقوں کی کون کونسی ٹریننگ لی ہے؟ <i>[provider would also be able to edit this information later]</i> <i>[Multiple responses will be saved as comma separated]</i> [ایک سے زیادہ جوابات آسکتے ہیں]	1=Family planning (contraceptive technology) 2=IUCD insertion/removal 3=Contraceptive logistics management 4=Counselling 5=Client centered family planning 6=Clients rights 7=Minilap/ Vasectomy 8=Implant insertion/removal 9=Others 10=No training attended

**Q29: Contraceptive Availability and Stock out**

مانع حمل ادویات کی موجودگی اور شناک

Method Name SPQ29a طریقے کا نام	Available today? آج شناک موجود ہے SPQ29b	Quantity of available stock موجودہ شناک کی تعداد SPQ29c	Stock out within 6 months 6 ماہ کے اندر شناک کی کمی SPQ29d	Stock out for how long کتنے عرصے سے شناک ختم ہے SPQ29e
Condom (per unit)	1=Yes 2=No		1=Yes 2=No	<number of days>
Oral Pills (per cycle)	1=Yes 2=No		1=Yes 2=No	<number of days>
EC Pills (per pack)	1=Yes 2=No		1=Yes 2=No	<number of days>
Injectables (per vial)	1=Yes 2=No		1=Yes 2=No	<number of days>
IUCD (per piece)	1=Yes 2=No		1=Yes 2=No	<number of days>
Implant (per unit)	1=Yes 2=No		1=Yes 2=No	<number of days>

**Q30: List number of staffs working at this facility:**

اس صحت کی سہولت پر کام کرنے والے سٹاف کی تعداد لکھیں

SPQ30a Designation عہدہ	SPQ30b Male مرد	SPQ30c Female خاتون	SPQ30d Total ٹوٹل
Gynaecologist (FCPS/ MCPS/ MRCOG/ DGO)			
Surgeon (FCPS/ FRCS)			
Doctor (MBBS)			
Pathologist (MBBS/FCPS/ MRCP/ Diploma)			
Anaesthetist (MBBS/Diploma)			
Medical Assistant			
Lab Technician			
X-Ray Technician			
Operation theatre Technician (OT)			
Nurse			
Medical/Health Technician (MT/ HT)			
Lady Health Visitor (LHV)			
Lady Health Worker (LHW)			
Homeopathic Doctor			
Vaccinator			
Midwife			
Doctor (MBBS)			
Field Technical Officer (FTO)			
Family Welfare Counsellor (FWC)			
Family Welfare Worker (FWW)			
Family Welfare Assistant (FWA)			

## CLIENT MODULE

Question	Type	Description	Response and Code
CLQ1	Radio button	Did you welcome your client in a courteous and friendly manner? کیا آپ نے اپنے کلائنٹ کو والہانہ اور دوستانہ انداز سے خوش آمدید کہا؟	1=Yes 2=No (message: Please welcome client)
CLQ2	Radio button	If you (name of the client) permit, may I start the interview? اگر آپ (کلائنٹ کا نام) اجازت دیں تو کیا میں انٹرویو شروع کر سکتی ہوں؟	1=Yes 2=No (stop further processing)
CLQ2a	Radio Button	What is the purpose of your visit? آپ کے آنے کا مقصد کیا ہے؟	1=To avail family planning services 2=To collect next dose/supply 3=Came with Side effects/ other issues
CLQ3	Radio button	Are you a BISP beneficiary? کیا آپ BISP سے وظیفہ / پیسے لیتی ہیں؟	1=Yes (Go to CLQ5) 2=No
CLQ4	Radio button	Since you are not a BISP beneficiary, you will have to bear the cost of services and travel by yourself. Do you still want to avail the services? چونکہ آپ BISP کی وصول کنندہ نہیں ہیں تو آپ کو خدمات لینے کی اور آنے جانے کے اخراجات خود ادا کرنے ہوں گے، کیا پھر بھی آپ خدمات لینا چاہتی ہیں؟	1=Yes 2=No (Go to Outcome)
Provider will now perform CNIC based verification and biometric verification will also be done in case the client is came for the follow up visit. In case biometric verification didn't work after repeated 3 tries, provider will skip the biometric verification. If it is first visit of the client, after verification of the CNIC, provider will go through the process of biometric registration. In case of the non-beneficiary, CNIC verification will not be performed.			
CLQ5	Radio Button	Type of visit وزٹ کی قسم (This information will be detected by the system automatically)	1= First visit 2= Follow-up visit (Go to CLQ35)
CLQ6	Number	What is your mobile number? آپ کا موبائل نمبر کیا ہے؟	Exact mobile number
CLQ7	Radio Button	Have you ever used any of the family planning methods? کیا آپ نے کبھی خاندانی منصوبہ بندی کا طریقہ استعمال کیا ہے؟	1=Yes 2=No (go to CLQ13)

Question	Type	Description	Response and Code
CLQ8	Checkboxes	Which method(s) you used in the past?  آپ نے ماضی میں کون سا طریقہ استعمال کیا/کئے ہیں؟ <i>[Multiple responses will be saved as comma separated]</i> [ایک سے زیادہ جوابات کو علیحدہ comma لگا کر محفوظ کیا جائے گا]	1=Condoms 2=Oral Pills (COC/POP) 3=Injectables 4=IUD/Copper T 5=Implant 6=Emergency Contraceptive Pills (ECP) 7=Female Sterilization 8=Male Sterilization 9=Consultation for Withdrawal 10=Consultation for Rhythm 11=Consultation for breastfeeding
CLQ9	Radio Button	Which was the last method you used?  آپ نے آخری کون سا طریقہ استعمال کیا تھا؟	1=Condoms 2=Oral Pills (COC/POP) 3=Injectables 4=IUD/Copper T 5=Implant 6=Emergency Contraceptive Pills (ECP) 7=Female Sterilization 8=Male Sterilization 9=Consultation for Withdrawal 10=Consultation for Rhythm 11=Consultation for breastfeeding
CLQ10	Checkbox	From whom you have been getting these family planning methods?  آپ کہاں سے خاندانی منصوبہ بندی کے طریقے حاصل کرتی رہی ہیں؟	1=Govt Hospital 2=LHW 3=Facilities of PWD 4=Pharmacy/ Shop 5=Private Hospital 6=Doctor Clinics 7=Midwife/Nurse/LHV Clinic 8=Others
CLQ11	Radio Button	Approximately when did you use this method the last time?  اندازاً آپ نے آخری دفعہ یہ طریقہ کب استعمال کیا تھا؟	1=Currently using 2=A week ago 3=One month ago 4=Three months ago 5=Six months ago 6=More than six months ago 7=More than one year ago
CLQ12	Text Box	For how long you used that FP method?  کتنے عرصے سے آپ یہ طریقہ استعمال کر رہی ہیں؟	<i>Number of Months (write 0 if less than one month)</i>
Provider will now assess the medical eligibility criteria by following the hardcopy of the WHO's Medical Eligibility Criteria Wheel for contraceptive use. At the end of the assessment, provider will record following information in the App.			
CLQ13	Radio Button	Have you assessed Medical eligibility criteria of your client, using WHO's wheel to use contraceptive?  کیا آپ نے WHO کے wheel کو استعمال کرتے ہوئے اپنے کلائنٹ کے مانع حمل طریقوں کو استعمال کرنے کی اہلیت کے معیار کی تشخیص کر لی ہے؟	1=Yes 2=NO (message: Please go through the medical eligibility criteria)

Question	Type	Description	Response and Code
CLQ14	Checkboxes	<p>Which of the following conditions or diseases reported by the client?</p> <p>مندرجہ ذیل صورتحال/بیماریوں میں سے کلائنٹ نے کون کونسی بتائی ہیں؟</p> <p>A list of major conditions or diseases (mentioned on the right column) will be shown as checkboxes and responses will be saved as comma separated.</p>	<p>0=No major conditions/diseases reported  1=Age – Menarche to &lt; 18 Years  2=Age – 40 years and older  3=Parity – Nulliparous  4=Postpartum Breastfeeding – up to 6 weeks  5=Postpartum Breastfeeding–6 weeks to 6 months  6=Sepsis – Puerperal and post-abortion  7=Cancer – Breast cancer (current)  8=Cancer – Cervical cancer (pre-treatment)  9=Vaginal Bleeding – Unexplained  10=Pelvic Inflammatory Disease – Current  11=Pelvic Inflammatory Disease – Past  12=STIs – Gonorrhoea chlamydia  13=STIs – Other STIs and vaginitis  14=STIs – Increased risk of STI  15=HIV/AIDS – HIV infection or AIDS  16=Smoking – age &lt; 35 years  17=Smoking – Age &gt; 35 Years  18=Hypertension – 140-159, 90-99  19=Hypertension – &gt;160/&gt;100  20=Deep Vein Thrombosis – History  21=Deep Vein Thrombosis – Acute  22=Deep Vein Thrombosis–Major surgery with prolonged immobilization  23=Cardiovascular Disease – Stroke  24=Cardiovascular Disease–Ischemic heart disease  25=Cardiovascular Disease–Multiple risk factors  26=Headaches – Non-migrainous  27=Headaches – Migraine with aura  28=Diabetes – Current  29=Liver Diseases – Liver tumor  30=Liver Diseases – Hepatitis acute/ flare  31=Drug Interactions – Rifampicin/ rifabutin  32=Drug Interactions – Certain anti-convulsant  33=Drug Interactions – ARV therapy  34=Miscellaneous – Obesity  35=Miscellaneous – Uterine fibroids</p>
CLQ15	Radio Button	<p>Based on medical assessment, is your client eligible to use contraceptives?</p> <p>طبعی تشخیص کی بنیاد پر کیا کلائنٹ مانع حمل طریقے استعمال کرنے کے قابل/اہل ہے؟</p>	<p>1=Yes  2=No (Go to Outcome)</p>
CLQ16	Checkboxes	<p>Based on medical assessment, which method(s) your client is eligible to use?</p> <p>طبعی تشخیص کی بنیاد پر کلائنٹ کون کون سے طریقے کو استعمال کرنے کے قابل ہے؟</p> <p>[Multiple responses will be saved as comma separated]  [ایک سے زیادہ جوابات کو علیحدہ comma لگا کر محفوظ کیا جائے گا]</p>	<p>1=Condoms  2=Oral Pills (COC/POP)  3=Injectables  4=IUD/Copper T  5=Implant  6=Emergency Contraceptive Pills (ECP)  7=Female Sterilization  8=Male Sterilization  9=Consultation for Withdrawal  10=Consultation for Rhythm  11=Consultation for breastfeeding  12=All methods listed above</p>
<p>If client is meeting the criteria, a list of FP methods and their side effects mentioned in CLQ47 will be displayed (as read-only text) for provider to start providing counseling to the client. At the end of the counseling, provider will record answers of the following questions in the App.</p>			
CLQ17	Radio Button	<p>Have you provided overall counseling on FP methods to your client?</p> <p>کیا آپ نے اپنے کلائنٹ کو مانع حمل طریقوں کے بارے میں اس کی کونسلنگ کر دی ہے؟</p>	<p>1=Yes  2=No (message: Please provide counseling)</p>

Question	Type	Description	Response and Code
CLQ18	Radio Button	Have you provided information to your client on available choices of FP methods? کیا آپ نے اپنے کلائنٹ کو خاندانی منصوبہ بندی کے طریقوں کے بارے میں معلومات فراہم کر دی ہیں؟	1=Yes 2=NO (message: Please provide FP choices)
CLQ19	Radio Button	Have you provided information to your client on side effects of the FP methods? کیا آپ نے اپنے کلائنٹ کو خاندانی منصوبہ بندی کے طریقوں کے مضر اثرات کے بارے میں معلومات فراہم کر دی ہیں؟	1=Yes 2=NO (message: Please provide information)
CLQ20	Radio Button	Have you provided information to your client on 'how to manage' side effects of some FP methods? کیا آپ نے اپنے کلائنٹ کو مضر اثرات کو کیسے حل کرنا ہے کے بارے میں معلومات فراہم کر دی ہیں؟	1=Yes 2=NO (message: Please provide information)
CLQ21	Radio Button	Has the client understood all the information provided to her? تمہم معلومات جو کلائنٹ کو فراہم کی گئی ہیں کیا اس کی سمجھ میں آئی ہیں؟	1=Yes 2=No (Go to Q17)
CLQ22	Radio Button	Which FP method your client would like to select, of the ones mentioned by choice? آپ کونسے طریقے کا انتخاب کرنا پسند کریں گی؟ <i>In case of consultation (method 9 to 11), provider will stop further processing by selecting option 2 in CLQ25.</i> <i>Option 12 will be hidden and will be added auto if CLQ39 will be equal to option 2 or 3.</i>	1=Condoms 2=Oral Pills (COC/POP) 3=Injectables 4=IUD/Copper T 5=Implant 6=Emergency Contraceptive Pills (ECP) 7=Female Sterilization 8=Male Sterilization 9=Consultation for Withdrawal 10=Consultation for Rhythm 11=Consultation for breastfeeding 12=Consultation for side effect management
CLQ23	Radio Button	Have you provided counseling to your client on the method she selected? کیا آپ نے اپنے کلائنٹ کو منتخب کردہ طریقے کے بارے میں معلومات فراہم کر دی ہیں؟	1=Yes 2=NO (message: Please provide counseling)
CLQ24	Radio Button	Have you provided Information to your client on any side effects of the method she selected and how to manage those side effects? کیا آپ نے خاندانی منصوبہ بندی کے منتخب کردہ طریقے کے، مضر اثرات کو کیسے حل کرنا ہے، کے بارے میں معلومات فراہم کر دی ہیں؟	1=Yes 2=NO (message: Please provide information)

Question	Type	Description	Response and Code
CLQ25	Radio Button	Have you provided selected method to your client? کیا آپ نے منتخب کردہ طریقہ اپنے کلائنٹ کو فراہم کر دیا ہے؟	1=Yes 2=No, counselling provided, and client will come later to avail services (Go to Outcome) 3=No, client need to be referred (Go to CLQ55)
CLQ26	Radio Button	Have you asked your client to repeat instructions on how to use the method? کیا آپ نے اپنے کلائنٹ سے پوچھا ہے کہ طریقے کو استعمال کرنے کی ہدایات کو دوبارہ دہرائیں؟	1=Yes 2=NO (message: Please ask)
CLQ27	Radio Button	Client was allowed to ask any questions? کلائنٹ کو سوالات پوچھنے کی اجازت دی گئی؟	1=Yes 2=NO (message: Please allow)
CLQ28	Radio Button	Have you reassured your client that in case of need, she can contact you? کیا آپ نے اپنے کلائنٹ کو یقین دلایا ہے کہ ضرورت پڑنے پر وہ دوبارہ آپ سے رابطہ کر سکتی ہے؟	1=Yes (provider provided contact details) 2=NO (message: Please reassure)
CLQ29	Date	System will record date of the current visit (first visit) سسٹم موجودہ وزٹ کی تاریخ ریکارڈ کرے گا (پہلا وزٹ)	Exact date of the current visit (dd-mm-yy)
CLQ30	Time	System will record time of the current visit (first visit) سسٹم موجودہ وزٹ کا وقت ریکارڈ کرے گا (پہلا وزٹ)	Exact time of the current visit (hh-mm-ss)
CLQ31	Date	Provider will calculate and select next follow-up date from the calendar. پرووائیڈر اگلے فالو اپ کی تاریخ کا حساب لگا کر کیلنڈر سے منتخب کرے گی	Next follow-up date (selected by the provider) in the standard date format will be recorded
CLQ32	Info	System will record and show number of the current visit. سسٹم موجودہ وزٹ کا نمبر ریکارڈ کرے گا اور سکریں پر دکھائے گا	Exact number of the visit
CLQ33	Radio Button	Have you conveyed your client the date for the next follow up visit? کیا آپ نے اپنے کلائنٹ کو اگلے فالو اپ وزٹ کی تاریخ بتا دی ہے؟	1=Yes 2=NO (message: Please convey the date)

Question	Type	Description	Response and Code
CLQ34		SMS containing reminder for the follow up visit will be sent three days before the visit date سٹم فالو اپ وزٹ کی تاریخ کا پیغام کلائنٹ کو یاد دہانی کیلئے 3 دن پہلے بھجوائے گا	Date when reminder was sent
Outcome options will appear, and provider will select the appropriate option and then click on the <b>Submit</b> button to save the information. Once submitted, provider will not be able to edit it. Only admin would be able to make any changes. Provider would only be able to generate support ticket for admin to make changes in the information he submitted.			
In case of the <b>Follow-up</b> visit, the provider will proceed as follows: فالو اپ کی صورت میں پرووائیڈر نیچے دیئے گئے نکات کی بناء پر کام کرے گی			
The following information will be displayed for provider as read-only mode in an information box: a. Total methods used so far: <i>&lt;exact number of methods used&gt;</i> b. Name of the methods used: <i>&lt;comma separated list of methods&gt;</i> c. Number of visits so far: <i>&lt;exact number of visits&gt;</i> d. Date of the current follow-up visit: <i>&lt;date of the follow-up visit&gt;</i> e. Last method used: <i>&lt;method name&gt;</i> f. Have experienced any side effects: <i>&lt;comma separated list of side effect&gt;</i> a. اب تک استعمال ہونے والے کل طریقے؛ b. استعمال ہونے والے طریقوں کے نام؛ c. اب تک کے وزٹ کی تعداد؛ d. موجودہ فالو اپ وزٹ کی تاریخ؛ e. آخری استعمال کیا گیا طریقہ؛ f. مضرات کا کوئی تجربہ ہوا؛			
CLQ35	Check Box	Why you did not come on the due follow up date? آپ فالو اپ وزٹ کی مقررہ تاریخ پر کیوں نہیں آئیں؟  <i>Provider will ask this question if client didn't come on the due date of the follow-up visit</i> [پرووائیڈر کلائنٹ سے یہ سوال پوچھے گی اگر وہ مقررہ فالو اپ تاریخ پر نہیں آئی]  <i>Multiple responses are expected</i> [ایک سے زیادہ جوابات آسکتے ہیں]	0=Client is on time 1=Side effects 2=Missed pills or injection dose 3=Method failed/ got pregnant 4=Spouse did not like method 5=Spouse away 6=Infrequent/ no sex 7=Fear of infertility 8=Health concerns 9=Wanted to get pregnant 10=Access issues 11=High travel cost 12=Cost of management of side effects 13=Repeated visits 14=Postpartum period 15=Others (Specify)



Question	Type	Description	Response and Code
CLQ36	Radio Button	Would you like to continue the method you have been using? جو طریقہ آپ استعمال کر رہی ہیں کیا آپ اس کو جاری رکھنا چاہیں گی؟	1=Yes 2=I do not know 3=No (Go to CLQ46)
CLQ37	Radio Button	Are you satisfied with the method you are currently using, or information provided to you? آپ جو طریقہ استعمال کر رہی ہیں یا جو معلومات آپ کو دی گئی ہیں کیا آپ اس کے استعمال سے مطمئن ہیں؟	1=Yes 2=No (Go to CLQ46)
CLQ38		Number of the follow-up visit فالو اپ وزٹ کی تعداد	System will display auto assigned number
CLQ39	Radio Button	Have you provided method/consultation to manage side effects to your client? کیا آپ نے اپنے کلائنٹ کو طریقہ اور پیشہ سہارا اثرات اور دوسرے مسائل کے حل اعلیٰ کیلئے معلومات فراہم کر دی ہیں؟  Normal flow will work in case of option 1 and 2, and in case of option 3, the information in CLQ40, CLQ41, CLQ44 will also be filled	1=Yes, method provided 2=Consultation provided, client is already using a method 3=Client came for management of side effects/ other issues and do not want to use any method (Go to Outcome)
CLQ40	Date	System will record date of the current follow-up visit سسٹم موجودہ وزٹ کی تاریخ ریکارڈ کرے گا	Exact date of the current visit (dd-mm-yy)
CLQ41	Time	System will record time of the current follow-up visit سسٹم موجودہ وزٹ کا وقت ریکارڈ کرے گا	Exact time of the current visit (hh-mm-ss)
CLQ42	Date	Provider will calculate and select next follow-up date from the calendar. پرووائیڈر اگلے فالو اپ کی تاریخ کا حساب لگا کر کیلنڈر سے منتخب کرے گی	Next follow-up date (selected by the provider) in the standard date format will be recorded  Next follow-up date will not change if CLQ39=2
CLQ43	Radio Button	Have you conveyed your client the date for the next follow up visit? کیا آپ نے اپنے کلائنٹ کو اگلے فالو اپ وزٹ کی تاریخ بتا دی ہے؟	1=Yes 2=No (message: Please convey the date)
CLQ44	Info	System will record and show number of the current visit. سسٹم موجودہ وزٹ کا اندراج کرے گا اور سکرین پر دکھائے گا	Exact number of the visit

Question	Type	Description	Response and Code
CLQ45		SMS containing reminder for the follow up visit will be sent three days before the visit date سبسٹم فالو اپ وزٹ کی تاریخ کا پیغام کلائنٹ کو یاد دہانی کیلئے 3 دن پہلے بھیجوائے گا	Date when reminder was sent
<p>Outcome options will appear, and provider will select the appropriate option and then click on the <b>Submit</b> button to save the information. Once submitted, provider will not be able to edit it. Only admin would be able to make any changes. Provider would only be able to generate support ticket for admin to make changes in the information he submitted.</p> <p>ہدایات: پرووائیڈر معلومات کو Save کریں گی اور Submit کے بٹن پر کلک کریں گی۔ Submit کرنے کے بعد پرووائیڈر اس کو edit نہیں کر سکے گی صرف ایڈمن ہی کوئی تبدیلی کر سکے گا</p>			
CLQ46	Radio Button	Why you do not want to continue or satisfy with the method you have been currently using? آپ جو طریقہ استعمال کر رہی ہیں آپ اسے کیوں نہیں جاری رکھنا چاہتی یا اس سے مطمئن کیوں نہیں ہیں؟	1=I have developed side effects (Go to CLQ47) 2= Other health issues (Go to CLQ49) 3=I do not like the method (Go to CLQ49) 4=My husband does not like the method (Go to CLQ49) 5=Method is not easy to use (Go to CLQ49) 6=I became pregnant (Go to CLQ49) 7=Supply ran out (Go to CLQ49)
CLQ47	Checkboxes	What side effects have you experienced with the current method? آپ کو موجودہ طریقے سے کیا مضر اثرات درپیش ہیں؟  (Multiple responses will be saved as comma separated) [ایک سے زیادہ جوابات کو علیحدہ comma لگا کر محفوظ کیا جائے گا]	1=Spotting/ irregular bleeding 2=Heavy bleeding 3=Foul smelling vaginal discharge 4=Pain in lower abdomen 5=Itching 6=Backache 7=Pain in legs/ body 8=Nausea/ vomiting 9=Excessive vaginal discharge 10=Pain in arm 11=Headache 12=Weight gain 13=Amenorrhea (absence of periods) 14=Pain during intercourse 15=Spontaneous expulsion of IUCD 16=Other (Specify)
CLQ48	Checkboxes	In response to the reported side effect(s), what you have suggested to your client? بتائے گئے مضر اثرات کے جواب میں آپ نے اپنے کلائنٹ کو کیا تجویز کیا؟	1=Counseling provided 2=Counseling, Investigations and Treatment 3=Referred (Go to Q55)

Question	Type	Description	Response and Code
CLQ49	Radio Button	Side effects/other concerns were manageable/addressed, and information/ treatment has been provided to the client? کلائنٹ کو درپیش مضر اثرات یا دوسرے مسائل کے حل/علاج کیلئے معلومات فراہم کر دی گئی ہیں؟	1=Yes 2=No  Provider will get the message "Please provide necessary information/treatment" in case No is selected
CLQ50	Radio Button	Are you now satisfied with the information/treatment provided to you? جو معلومات / علاج کلائنٹ کو بتائی گئی ہیں، کیا وہ اس سے مطمئن ہے؟	1=Yes, satisfied (Go to CLQ39) 2=No
CLQ51	Radio Button	How can I help you, since you are not satisfied with the method you are currently using? جو طریقہ آپ استعمال کر رہی ہیں اس سے آپ مطمئن نہیں ہیں تو اب میں آپ کی کیا مدد کر سکتی ہوں؟	1=I want to switch the method (Go to CLQ13) 2=I want to get the method removed and want to stop using any method 3=I want to get the method removed and want to use another method
CLQ52	Check box	Why you want to get the method removed? آپ اس طریقے کو کیوں نکلوانا چاہتی ہیں؟	1=Method did not suite the client 2=Method caused side effects 3=Method caused health issues 4=I want to get pregnant 5=Others (Specify)
CLQ53	Radio Button	Has provider removed the method? کیا پروفائڈر نے طریقہ نکال دیا ہے؟	1=Yes 2=No
CLQ54	Radio Button	What are the next steps if method has or has not been removed by the provider? پروفائڈر نے طریقہ نکالنے یا نہ نکالنے کے بعد کیا کرنا ہے؟	1=Method removed, and client may come later to use another method (Go to Outcome) 2=Method removed, and client do not want to use any method (Go to Outcome) 3=Client need to be referred
CLQ55	Checkboxes	What are the reasons to refer the client to another facility? کلائنٹ کو دوسری سہولت پر ریفر کرنے کی کیا وجوہات ہیں؟	1=I cannot manage reported side effects 2=I do not have knowledge about specific methods 3=Relevant services are not available 4=Others

Question	Type	Description	Response and Code
CLQ56	Radio Button	Where the client is being referred? کلائنٹ کو کہاں ریفر کیا جا رہا ہے؟	<b>Public Facilities</b> 1=Teaching Hospital 2=District Head Quarter (DHQ) 3=Tehsil Head Quarter (THQ) 4=Civil Hospital 5=Rural Health Center (RHC) 6=Basic Health Unit (BHU) 7=Family Welfare Center (FWC) 8=Mother & Child Health Center (MCH) 9=Mobile Service Unit (MSU) 10=Reproductive Health Services Center-A (RHSC-A/FHC) 11=Health Post/Dispensary <b>Private Facility</b> 12= Private hospital (big) 13= Private hospital (small) 14= Nursing Home 15= Maternity Home 16= Lady Health Visitor (LHV) Clinic 17 = Midwife Clinic 18 = Dispenser Clinic 19 = Nurse Clinic 20 = Male Doctor (MBBS) Clinic 21 = Female Doctor (MBBS) Clinic 22 = Private Dispensary
CLQ57	Radio Button	Client is provided with the following information: کیا کلائنٹ کو مندرجہ ذیل معلومات دے دی گئی ہیں؟ <ul style="list-style-type: none"> <li>- Referral slip with provider's stamp/signature</li> <li>- Where to go</li> <li>- When to go</li> <li>- Distance involved</li> <li>- Convenient mode of transport</li> <li>- Costs to be incurred</li> <li>- Total time it would take</li> <li>- Directions as how to reach the referred facility</li> </ul>	1=Yes (Go to Outcome) 2=NO (Message: Please provide information)
Outcome	Radio Button	What was the outcome of the visit? وزٹ کا نتیجہ کیا رہا؟	1=Client is medically not eligible to use any method 2=Counselling provided, client will come later to avail services 3=New client enrolled, and method has been provided 4=Client came to collect next dose/supply of the method which has been provided 5=Client came with Side effects and went back satisfied after providing necessary counselling/treatment 6=Client came for management of Side effects and do not want to use any method 7=Client came to get method removed
PStatus	Text	Payment status of the visit  <i>This question will not be shown to the provider</i>	System will automatically determine the status out of three options (1=Unpaid, 2=Paid, 3=Received)

## Section-IV: Bid Data Sheet

The following specific data for the goods to be procured shall complement, supplement, or amend the provisions in the Instructions to Bidders (ITB) Section II. Whenever there is a conflict, the provisions herein shall prevail over those in ITB.

<b>A. Introduction</b>		
<b>BDS Clause Number</b>	<b>ITB Number</b>	<b>Amendments of, and Supplements to, Clauses in the Instruction to Bidders</b>
1.	2.1.1	<p>Name of Procuring Agency: <b><i>Punjab Population Innovation Fund (PPIF)</i></b></p> <p>The subject of procurement is: <b><i>Procurement of Application for PPIF Client Registration and Disbursement System</i></b></p> <p style="background-color: yellow;">Period for delivery of goods: <b><i>four (04) weeks</i></b></p> <p>Commencement date for delivery of Goods: <b><i>Immediately after award of Contract</i></b></p>
2.	2.1.2	<p>Financial year for the operations of the Procuring Agency: <b><i>FY 2023-24</i></b></p> <p>Name of financing institution: <b><i>Government of the Punjab</i></b></p> <p>Name and identification number of the Contract: <b><i>PPIF/IT/APP/2023-24</i></b></p>
3.	2.1.3 (iv)	Maximum number of members in the joint venture, consortium or association shall be: <b><i>One (01)</i></b> . J.V. form 8.2 should be followed.
4.		Ineligible country(s) is or are: <b><i>India and Israel</i></b>
5.	2.3.6(iii)	Demonstration of authorization by manufacturer: <b><i>not required</i></b>
<b>B. Bidding Documents</b>		
6.	2.2.2	<p>The address for clarification of Bidding Documents in written is:</p> <p style="text-align: center;"><b>Associate Procurement Punjab Population Innovation Fund 125 Abu Bakar Block, New Garden Town, Lahore E-mail: <a href="mailto:Shoaib.manzoor@ppif.org.pk">Shoaib.manzoor@ppif.org.pk</a> T: +92-42-99231190-92, F: +92-42-99231123</b></p>
7.	2.2.2	Pre-bid meeting <b><i>will not</i></b> be held.

8.	2.3.9	The number of documents to be completed and returned is <i>one (01)</i> original.
<b>C. Bid Price, Currency, Language and Country of Origin</b>		
9	2.3.1	Language of the Bid: <i>English</i>
10	2.3.4	The price quoted shall be in <i>Pak Rupees</i> with all taxes.
11.	2.3.4	The Price Shall be in <i>Pak Rupees</i> and Shall be <i>fixed</i> .
12.	2.1.4 (ii)	Country of origin: <i>All eligible countries to do business in Pakistan by the law of Government of Pakistan.</i>
<b>D. Preparation and Submission of Bids</b>		
13.	2.1.3	<p>Qualification Criteria/Knock down criteria.</p> <ul style="list-style-type: none"> <li>i. Registered with concerned authority as a Legal Entity. The Sole Proprietorship will be considered as Legal Entity if registered with NTN, GST/PST.</li> <li>ii. Valid NTN &amp; GST/PST registration (Copy required)</li> <li>iii. Regular tax payer (copies of tax returns of 2023 required)</li> <li>iv. Minimum 5 years of experience of development of applications.</li> <li>v. Affidavit on stamp paper mentioning below three points: <ul style="list-style-type: none"> <li>a. Must not have been suspended or blacklisted by any Government, semi-Government, autonomous or any financial institution of Pakistan.</li> <li>b. That neither the organization nor any of its employee or officer are engaged in any activity that amounts to breach of security or any activity inconsistent with Pakistan's national interests, or contrary to Government Policy.</li> <li>c. Under AML/CFT that the organization/any of its vendor/sub-contractor is not involved in any money laundering, terrorist financing, weapon smuggling, anti-state activities or has or maintains links with proscribed individuals or organizations.</li> </ul> </li> </ul>
14.	2.3.6&2.3.7	Spare parts are <i>not</i> required.
15.	2.2.2	Bid shall be submitted to: <b>Punjab Population Innovation Fund</b>

		<b>125 Abu Bakar Block, New Garden Town, Lahore</b> <b>T: +92-42-99231190-92, F: +92-42-99231123</b>
16.	2.4.2	The deadline for Bid submission is  a) Day: <i>Tuesday</i>  b) Date: <i>March 12, 2024</i>  Time: <i>1100 hours</i>
17.	2.5.1	Time, date/ Month/ Year, and place for Bid opening.  <b>March 12, 2024 at 1130 hours</b>  <b>Punjab Population Innovation Fund</b> <b>125 Abu Bakar Block, New Garden Town, Lahore</b> <b>T: +92-42-99231190-92, F: +92-42-99231123</b>
18.	2.6.2	Amount of Performance Guarantee is: <i>Not Applicable</i>
19.	2.3.8	Estimated Contract Price is: <i>PKR 2,900,000/-</i>  Amount of Bid security is: <i>PKR 58,000/-</i>
20.	2.3.9	Bid validity period after opening of the Bid is: <i>180 days</i>
21.	2.3.9	Number of copies of the Bid to be provided are: <i>One (01)</i>
<b>E. Opening and Evaluation of Bids</b>		
22.	2.5.1	The Bid opening shall take place at:  Address: <i>Punjab Population Innovation Fund, 125 Abu Bakar Block, New Garden Town</i>  City: <i>Lahore</i> Country: <i>Pakistan</i>  Day: <i>Tuesday</i> Date: <i>March 12, 2024</i>  Time: <i>1130 hours</i>
23.	2.3.5	The currency that shall be used for Bid evaluation and comparison purposes to convert all Bid prices expressed in various currencies is: <i>Pak Rupees</i>

		The source of exchange rate shall be: <i>Not Applicable</i>
		The date of exchange rate shall be: <i>Not Applicable</i>
<b>F. Bid Evaluation Criteria</b>		
<b>24.</b>	<b>2.5.8</b>	<p>Criteria to Bid evaluation is as follows:</p> <ul style="list-style-type: none"> <li><b>i.</b> Minimum five (05) years of relevant experience of supply / provision / development of Software / Application etc. (Copies of PO/WO/Contracts of each year must be attached).</li> <li><b>ii.</b> Minimum 15 clients of app development. List of clients with address must be attached</li> <li><b>iii.</b> Annual Turnover is equivalent to PKR Five (05) million or above in last three (03) years (Copies of Audited Report or Tax Return must be attached).</li> <li><b>iv.</b> List of app development team along with CVs. Minimum 4 qualified developers.</li> </ul>

### **G. Award of Contract**

<b>2.6.5</b>	Percentage for quantity increase or decrease is: <i>15%</i> .
<b>2.6.2</b>	The Performance Guarantee shall be: <i>Not Applicable</i>
<b>2.6.2</b>	The Performance Security (or guarantee) shall be in the form of: <i>Not Applicable</i>



## **Section-V: General Conditions of Contract**

### **1. Definitions**

1.1 In this Contract, the following terms shall be interpreted as indicated:

- (a) “The Contract” means the agreement entered into between the Procuring Agency and the Supplier, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- (b) “The Contract Price” means the price payable to the Supplier under the Contract for the full and proper performance of its contractual obligations.
- (c) “The Goods” means all of the equipment, machinery, and/or other materials which the Supplier is required to supply to the Procuring Agency under the Contract.
- (d) “The Services” means those services ancillary and related to the supply of the Goods, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training, maintenance & repair and other such obligations of the Supplier covered under the Contract.
- (e) “GCC” means the General Conditions of Contract contained in this section.
- (f) “SCC” means the Special Conditions of Contract.
- (g) “The Procuring Agency” means the organization purchasing the Goods & Services, as named in SCC.
- (h) “The Procuring Agency’s country” is the country named in SCC.
- (i) “The Supplier” means the Bidder or firm supplying the Goods and Services under this Contract.
- (j) “The Project Site,” where applicable, means the place or places named in SCC.
- (k) “Day” means calendar day.

## **2. Application**

2.1. These General Conditions shall apply to the extent that they are not superseded by provisions of other parts of the Contract.

## **3. Country of Origin**

3.1. All Goods and Services supplied under the Contract shall have their origin in the countries and territories eligible under the rules, as further elaborated in the SCC.

3.2. For purposes of this Clause, “origin” means the place where the Goods were mined, grown, or produced, or from where the Services are supplied. Goods are produced when, through manufacturing, processing, or substantial and major assembly of components, a commercially recognized new product is obtained that is substantially different in basic characteristics or in purpose or utility from its components.

3.3. The origin of Goods and Services is distinct from the nationality of the Supplier. In any case, the requirements of rules 10 & 26, PPR-14, shall be followed.

## **4. Standards**

4.1. The Goods supplied under this Contract shall conform to the standards mentioned in the Technical Specifications, and, when no applicable standard is mentioned, to the authoritative standards appropriate to the Goods’ country of origin. Such standards shall be the latest issued by the concerned institution.

## **5. Use of Contract Documents and Information; Inspection and Audit by the procuring agency.**

5.1. The Supplier shall not, without the Procuring Agency’s prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Procuring Agency in connection therewith, to any person other than a person employed by the Supplier in the performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2. The Supplier shall not, without the Procuring Agency’s prior written consent, make use of any document or information enumerated in GCC Clause 5.1 except for purposes of executing the Contract.

5.3. Any document, other than the Contract itself, enumerated in GCC Clause 5.1 shall remain the property of the Procuring Agency and shall be returned (all copies) to the Procuring Agency on completion of the Supplier’s performance under the Contract if so required by the Procuring Agency.

5.4. The Supplier shall permit the Procuring Agency to inspect the Supplier’s accounts and records relating to the performance of the

Supplier and to have them audited by auditors appointed by the donors, if so required by the donors.

## **6. Patent Rights**

6.1. The Supplier shall indemnify the Procuring Agency against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the Goods or any part thereof in the Procuring Agency's country.

## **7. Performance Guarantee**

7.1. Within fifteen (15) days of receipt of the notification of Contract award, the successful Bidder shall furnish to the Procuring Agency the Performance Guarantee in the amount specified in SCC/Bid Data Sheet & clause 2.6.2 of ITB.

7.2. The proceeds of the Performance Guarantee shall be payable to the Procuring Agency as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.

7.3. As per Rule-56 of PPR-14, the performance guarantee shall be denominated in the currency of the Contract acceptable to the Procuring Agency and shall be in one of the following forms:

- (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the Procuring Agency's country, in the form provided in the Bidding documents or another form acceptable to the Procuring Agency; or
- (b) a Bank Guarantee, Bank call-deposit (CDR), Demand Draft (DD), Pay Order (PO) or Banker's cheque cashier's or certified cheque or CDR.

7.4. The performance guarantee will be discharged by the Procuring Agency and returned to the Supplier not later than thirty (30) days following the date of completion of the Supplier's performance obligations under the Contract, including any warranty obligations, unless specified otherwise in SCC.

## **8. Inspections and Tests**

8.1. The Procuring Agency or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the Contract specifications at no extra cost to the Procuring Agency. SCC and the Technical Specifications shall specify what inspections and tests the Procuring Agency requires and where they are to be conducted. The Procuring Agency shall notify the Supplier in writing, in a timely manner, of the identity of any representatives nominated for these purposes.

8.2. The inspections and tests may be conducted on the premises of the Supplier or its subcontractor(s), at point of delivery, and/or at the Goods' final destination. If conducted on the premises of the Supplier or its subcontractor(s) (if so allowed by the Procuring Agency), all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Procuring Agency.

8.3. Should any inspected or tested Goods fail to conform to the Specifications, the Procuring Agency may reject the Goods, and the Supplier shall either replace the rejected Goods or make alterations necessary to meet specification requirements free of cost to the Procuring Agency.

8.4. The Procuring Agency's right to inspect, test and, where necessary, reject the Goods after the Goods' arrival in the Procuring Agency's country shall in no way be limited or waived by reason of the Goods having previously been inspected, tested, and passed by the Procuring Agency or its representative prior to the Goods' shipment from the country of origin.

8.5. Nothing in GCC Clause 8 shall in any way release the Supplier from any warranty or other obligations under this Contract.

## **9. Packing**

9.1. The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the Contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the Goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2. The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the Contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the Procuring Agency.

## **10. Delivery and Documents**

10.1. Delivery of the Goods shall be made by the Supplier in accordance with the terms specified in the Schedule of Requirements. The details of shipping and/or other documents to be furnished by the Supplier are specified in SCC.

10.2. Upon delivery, the Procuring Agency shall give receiving certificate to the supplier with the statement that, “completion certificate along with satisfactory report shall be issued after due inspection as per clause-8 of GCC, which will enable the supplier to put up the bill”.

10.3. For purposes of the Contract, DDP trade term used to describe the obligations of the parties shall have the meanings assigned to them by the current edition of *Incoterms*

10.4. Documents to be submitted by the Supplier are specified in SCC.

**11. Insurance**

11.1. The Goods supplied under the Contract shall be delivered duty form paid under which risk is transferred to the buyer after having been delivered, as specified in SCC.

**12. Transportation**

12.1. The Supplier is required under the Contract to transport the Goods to a specified place of destination within the Procuring Agency’s country, including storage, as shall be specified in the Contract, and related costs shall be included in the Contract Price.

**13. Incidental Services**

13.1. The Supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

- (a) satisfactory performance for specified time/ quantity on-site and/or supervision of on-site assembly and/or start-up of the supplied Goods;
- (b) furnishing of tools required for assembly and/or maintenance of the supplied Goods;
- (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied Goods;
- (d) performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract; and
- (e) training of the Procuring Agency’s personnel, at the Supplier’s plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied Goods.

13.2. Prices charged by the Supplier for incidental services shall be included in the Contract Price for the Goods and shall not exceed:

- (i) the prevailing rates charged for other parties by the Supplier for similar services; and
- (ii) original price of goods.

**14. Spare Parts**

14.1. As specified in SCC, the Supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the Supplier:

- (a) such spare parts as the Procuring Agency may choose to purchase from the Supplier, provided that this choice shall not relieve the Supplier of any warranty obligations under the Contract; and
- (b) in the event of termination of production of the spare parts:
  - (i) advance notification to the Procuring Agency of the pending termination, in sufficient time to permit the Procuring Agency to procure needed requirements; and
  - (ii) following such termination, furnishing at no cost to the Procuring Agency, the blueprints, drawings, and specifications of the spare parts, if requested.

**15. Warranty**

15.1. The Supplier warrants that the Goods supplied under the Contract are new, unused, of the most recent or current models selected by the Procuring Agency, and that they incorporate all recent improvements in design and materials unless provided otherwise in the Contract. The Supplier further warrants that all Goods supplied under this Contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the Procuring Agency's specifications) or from any act or omission of the Supplier, that may develop under normal use of the supplied Goods in the conditions prevailing in the country of final destination.

15.2. This warranty shall remain valid after the Goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the Contract as specified in SCC.

15.3. The Procuring Agency shall promptly notify the Supplier in writing of any claims arising under this warranty.

15.4. Upon receipt of such notice, the Supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective Goods or parts thereof, without costs to the Procuring Agency.

15.5. If the Supplier, having been notified, fails to rectify the defect(s) within the period specified in SCC, within a reasonable period, the Procuring Agency may proceed to take such remedial action as may be necessary, at the Supplier's risk and expense and without prejudice to any other rights which the Procuring Agency may have against the Supplier under the Contract/relevant provision of PPR-14 including Blacklisting.

**16. Payment**

16.1. The method and conditions of payment to be made to the Supplier under this Contract shall be specified in SCC.

16.2. The Supplier's request(s) for payment shall be made to the Procuring Agency in writing, accompanied by an invoice describing, as appropriate, the Goods delivered and Services performed, and by documents submitted pursuant to GCC Clause 10, and upon fulfillment of other obligations stipulated in the Contract.

16.3. As per rule-62 of PPR-14, payments shall be made promptly by the Procuring Agency, but in no case later than thirty (30) days after submission of an invoice or claim by the Supplier, provided the work is satisfactory.

16.4. The currency of payment is: Pak Rupees

**17. Prices**

17.1. Prices charged by the Supplier for Goods delivered and Services performed under the Contract shall not vary from the prices quoted by the Supplier in its Bid, with the exception of any price adjustments authorized in SCC.

**18. Change Orders**

18.1. The Procuring Agency may at any time, by a written order given to the Supplier pursuant to GCC Clause 31, make changes within the general scope of the Contract, only if required for the successful completion of the job, in any one or more of the following:

- (a) drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured for the Procuring Agency;
- (b) the method of shipment or packing;
- (c) the place of delivery; and/or
- (d) the Services to be provided by the Supplier.

18.2. If any such change causes an increase or decrease in the cost of, or the time required for, the Supplier's performance of any provisions

under the Contract, an equitable adjustment shall be made in the Contract Price or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by the Supplier for adjustment under this clause must be asserted within thirty (30) days from the date of the Supplier's receipt of the Procuring Agency's change order. But, in no case, the overall impact of the change should exceed 15% of the contract cost and no provisions of PPR-14 should be violated.

**19. Contract Amendments**

19.1. Subject to GCC Clause 18, no variation in or modification of the terms of the Contract shall be made except by the mutual consent through written amendment signed by the parties. No variation in finalized brands/ makes/models shall be allowed except in special conditions where the manufacturer has stopped producing or suspended that model or the latest model of similar series or version has been launched by the manufacturer or non-availability due to international mergers of the manufacturers or similar unavoidable constraints.

**20. Assignment**

20.1. The Supplier shall not assign the whole of contract to anybody else. However, some parts of contract or its obligations may be assigned to sub-contractors with the prior written approval of the procuring agency.

**21. Sub-contracts**

21.1. The Supplier shall notify the Procuring Agency in the Bid of all subcontracts to be assigned under this Contract. Such notification, in the original Bid or later, shall not relieve the Supplier from any liability or obligation under the Contract.

21.2. Subcontracts must comply with the provisions of GCC Clause 20.

**22. Delays in the Supplier's Performance**

22.1. Delivery of the Goods and performance of Services shall be made by the Supplier in accordance with the time schedule prescribed by the Procuring Agency in the Schedule of Requirements:-

22.2. If at any time during performance of the Contract, the Supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the Goods and performance of Services, the Supplier shall promptly notify the Procuring Agency in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Supplier's notice, the Procuring Agency shall evaluate the situation and may at its discretion extend the Supplier's time for performance, with or without liquidated damages, in which case the extension shall be ratified by the parties by amendment of Contract.

22.3. Except as provided under GCC Clause 25, a delay by the Supplier in the performance of its delivery obligations shall render the Supplier liable to the imposition of liquidated damages pursuant to GCC Clause



23, unless an extension of time is agreed upon pursuant to GCC Clause 22.2 without the imposition of liquidated damages.

**23. Liquidated Damages**

23.1. Subject to GCC Clause 25, if the Supplier fails to deliver any or all of the Goods or to perform the Services within the period(s) specified in the Contract, the Procuring Agency shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in SCC of the delivered price of the delayed Goods or unperformed Services for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in SCC. Once the maximum is reached, the Procuring Agency may consider termination of the Contract pursuant to GCC Clause 24 along with other remedies available under PPR-14.

**24. Termination for Default**

24.1. The Procuring Agency, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Supplier, may terminate this Contract in whole or in part:

- (a) if the Supplier fails to deliver any or all of the Goods within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring Agency pursuant to GCC Clause 22;
- (b) if the Supplier fails to perform any other obligation(s) under the Contract; or
- (c) if the Supplier, in the judgment of the Procuring Agency has engaged in corrupt practices in competing for or in executing the Contract. For the purpose of this clause, corrupt practices will be defined as per Section-2 (d) of The PPRA Act, 2009.

*“Corrupt practices” in respect of procurement process, shall be as given in S-2 (d) of PPRA, Act, 2009:*

*(d) “corrupt practice” means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official, bidder or Contractor in the procurement process or in Contract execution to the detriment of the procuring agency; or misrepresentation of facts in order to influence a procurement process or the execution of a Contract, collusive practices among bidders (prior to or after bid submission) designed to establish bid prices at artificial, noncompetitive levels and to deprive the procuring agency of the benefits of free and open competition and any request for, or solicitation of anything of value by any public official in the course of the exercise of his duty; it may include any of the following:*

- vi. *coercive practice by impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence the actions of a party to achieve a wrongful gain or to cause a wrongful loss to another party;*
- vii. *collusive practice by arrangement between two or more parties to the procurement process or Contract execution, designed to achieve with or without the knowledge of the procuring agency to establish prices at artificial, noncompetitive levels for any wrongful gain;*
- viii. *offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence the acts of another party for wrongful gain;*
- ix. *any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;*
- x. *obstructive practice by harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the execution of a Contract or deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements before investigators in order to materially impede an investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or acts intended to materially impede the exercise of inspection and audit process*

24.2. In the event the Procuring Agency terminates the Contract in whole or in part, pursuant to GCC Clause 24.1, the Procuring Agency may procure, upon such terms and in such manner as it deems appropriate, Goods or Services similar to those undelivered, and the Supplier shall be liable to the Procuring Agency for any excess costs for such similar Goods or Services. However, the Supplier shall continue performance of the Contract to the extent not terminated.

## **25. Force Majeure**

25.1. Notwithstanding the provisions of GCC Clauses 22, 23, and 24, the Supplier shall not be liable for forfeiture of its Performance Guarantee, liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

25.2. For purposes of this clause, “Force Majeure” means an event beyond the control of the Supplier and not involving the Supplier’s fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of the Procuring Agency in its sovereign capacity,

wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes. Both, the Procuring Agency and the Supplier, may agree to exclude certain widespread conditions e.g: epidemics, pandemics, quarantine restrictions etc from the purview of “Force Majeure”.

25.3. If a Force Majeure situation arises, the Supplier shall promptly notify the Procuring Agency in writing of such condition and the cause thereof. Unless otherwise directed by the Procuring Agency in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. Any difference of opinion concerning “Force Majeure” may be decided through means given herein below.

**26. Termination for Insolvency**

26.1. The Procuring Agency may at any time terminate the Contract by giving written notice to the Supplier if the Supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Procuring Agency.

**27. Termination for Convenience**

27.1. The Procuring Agency, by written notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Procuring Agency’s convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.

27.2. The Goods that are complete and ready for shipment (if applicable) within thirty (30) days after the Supplier’s receipt of notice of termination shall be accepted by the Procuring Agency on the Contract terms and prices. For the remaining Goods, the Procuring Agency may choose:

- (a) to have any portion completed and delivered at the Contract terms and prices; and/or
- (b) to cancel the remainder and pay to the Supplier an agreed amount for partially completed Goods and Services and for materials and parts previously procured by the Supplier.

**28. Resolution of Disputes**

28.1. After signing the contract or issuance of purchase order, The Procuring Agency and the Supplier shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.

28.2. If, after thirty (30) days from the commencement of such informal negotiations, the Procuring Agency and the Supplier have been unable to resolve amicably a Contract dispute, either party may require that the dispute be referred for resolution to the formal mechanisms specified in SCC. These mechanisms may include, but are not restricted to, conciliation mediated by a third party, adjudication in an agreed and/or arbitration as per rule 68 of PPR-14 and in accordance with Arbitration Act-1940.

**29. Governing Language**

29.1. The Contract shall be written in the language specified in SCC. Subject to GCC Clause 30, the version of the Contract written in the specified language shall govern its interpretation. All correspondence and other documents pertaining to the Contract which are exchanged by the parties shall be written in the same language.

**30. Applicable Law**

30.1. The Contract shall be interpreted in accordance with the laws of Punjab (Pakistan) unless otherwise specified in SCC.

**31. Notices**

31.1. Any notice given by one party to the other pursuant to this Contract shall be sent to the other party in writing or by any information technology mean for the time being in use and acceptable in ordinary course of business to the other party's address specified in SCC.

31.2. A notice shall be effective when delivered or on the notice's effective date, whichever is later.

**32. Taxes and Duties**

32.1. Supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted Goods & Services to the Procuring Agency. In case of imposition of new taxes/duties or concession thereof after the deadlines for the submission of bids the effect thereof shall be borne or availed by the procuring agency as the case may be.

## **Section-VI. Special Conditions of Contract**

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract. The corresponding clause number of the GCC is indicated in parentheses.

### **1. Definitions (GCC Clause 1)**

GCC 1.1 (g)—The Procuring Agency is: *Punjab Population Innovation Fund (PPIF)*

GCC 1.1 (h)—The Procuring Agency's country is: *Islamic Republic of Pakistan*

GCC 1.1 (i)—The Supplier is:

GCC 1.1 (j)—The Project Site is: *PPIF Office, Lahore.*

### **2. Country of Origin (GCC Clause 3)**

All countries and territories as indicated in Section IV, BDS, of the Bidding documents.

### **3. Performance Guarantee (GCC Clause 7)**

GCC 7.1—As per rule 56 of PPR-14, the amount of Performance Guarantee, as a 2% percentage of the Contract Price, shall be:

GCC 7.4—the Performance Guarantee shall be retained for to cover the Supplier's warranty obligations or defect liability period in accordance with Clause GCC 15.2

### **4. Inspections and Tests (GCC Clause 8)**

GCC 8.6—Inspection and tests prior to final acceptance are as follows:

The Procuring Agency or its representative shall have the right to inspect and/or to test the goods to confirm their conformity to the Contract specifications at no extra cost to the Procuring Agency.

For the purpose of inspections of goods. The Supplier shall furnish all reasonable facilities and assistance, to the inspectors at no charge to the Procuring Agency. The inspection team will inspect and test the goods after deploy (where specified).

The Procuring Agency's reserve the right to inspect and approve the installation and reject the goods after the goods have been installed at Procuring Agency's destinations.

Nothing in GCC Clause 8 shall in any way release the Supplier from any warranty or other obligations under this Contract

**5. Packing (GCC Clause 9)**

GCC 9.2—No additional details

**6. Delivery and Documents (GCC Clause 10) *Not Applicable***

GCC 10.3—Upon shipment, the Supplier shall notify the Procuring Agency the full details of the shipment, including Contract number, description of Goods, quantity and usual transport document.

**7. Insurance (GCC Clause 11) *Not Applicable***

GCC 11.1— The Goods supplied under the Contract shall be delivered duty paid (DDP) under which risk is transferred to the buyer after having been delivered, hence insurance coverage is sellers responsibility. Since the Insurance is sellers responsibility they may arrange appropriate coverage.

**8. Incidental Services (GCC Clause 13)**

GCC 13.1— No additional Incidental services to be provided.

**9. Spare Parts (GCC Clause 14) *Not Applicable***

GCC 14.1—Supplier shall carry sufficient inventories to assure ex-stock supply of consumable spares for the Goods. Other spare parts and components shall be supplied as promptly as possible, but in any case within six (6) months of placing the order and opening the letter of credit.

**10. Warranty (GCC Clause 15) *Not Applicable***

GCC 15.2—In partial modification of the provisions, the warranty period shall be twelve (12) months from date of acceptance/satisfactory installation of the Goods. The Supplier shall, in addition, comply with the performance and/or consumption guarantees specified under the Contract. If, for reasons attributable to the Supplier, these guarantees are not attained in whole or in part, the Supplier shall, at its discretion, either:

**11. Payment (GCC Clause 16)**

GCC 16.1—The method and conditions of payment to be made to the Supplier under this Contract shall be as follows:

**Payment for Goods supplied:** Payment shall be made within thirty (30) days after the 100% Supply, Deployment and Inspection of Application. As per rule-62 of PPR-14, payments shall be made promptly by the Procuring Agency, but in no case later than thirty (30) days after submission of an invoice or claim by the Supplier.

Payment may be made in *Pak. Rupees* in the following manner:

- (i) Lump sum modality.

### **13. Prices (GCC Clause 17)**

GCC 17.1—Prices shall be fixed and shall not be adjusted.

### **14. Liquidated Damages (GCC Clause 23)**

GCC 23.1—Applicable rate: *one-half (0.5) percent per week*

Maximum deduction: *ten (10) percent*

### **15. Resolution of Disputes (GCC Clause 28)**

GCC 28.2—The dispute resolution mechanism to be applied pursuant to GCC Clause 28.2 shall be as follows:

As per rule-68 of PPR-14, in the case of a dispute between the Procuring Agency and the Supplier, the dispute shall be referred for arbitration in accordance with the Arbitration Act 1940.

### **16. Governing Language (GCC Clause 29)**

GCC 29.1—The Governing Language shall be: *English*

### **17. Applicable Law (GCC Clause 30)**

GCC 30.1-The Contract shall be interpreted in accordance with the laws applicable in the jurisdiction of the province of Punjab (Pakistan):

### **18. Notices (GCC Clause 31)**

GCC 31.1—Procuring Agency’s address for notice purposes:

**Punjab Population Innovation Fund**  
**125 Abu Bakar Block, New Garden Town, Lahore, Pakistan**  
**T: +92-42-99231190-92, F: +92-42-99231123**

—Supplier’s address for notice purposes:

## Section-VII. Schedule of Requirements

### 7.1 Schedule of Requirements

The delivery schedule expressed as weeks stipulates a delivery date which is the date at which delivery is required.

<b>Sr. No.</b>	<b>Description</b>	<b>Delivery schedule (shipment) in weeks</b>
1.	<i>Procurement of Application for PPIF Client Registration and Disbursement System</i>	4 Weeks



## Section-VIII: Sample Forms

### 8.1 Bid Form

*[To be signed & stamped by the Service Provider and reproduced on the letter head. To be attached with the Financial Bid]*

Date: \_\_\_\_\_

To: *[name and address of Procuring Agency]*

Gentlemen and/or Ladies:

Having examined the Bidding documents including Addenda Nos. *[insert numbers]*, the receipt of which is hereby duly acknowledged, we, the undersigned, in conformity with the said Bidding documents for the sum of *[total Bid amount in words and figures]* or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, specified in the Schedule of Requirements.

If our Bid is accepted, we will obtain the guarantee of a bank in a sum equivalent to \_\_\_\_\_ percent of the Contract Price for the due performance of the Contract, in the form prescribed by the Procuring Agency.

We agree to a Bid by this Bid for a period of *[number]* days from the date fixed to Bid opening under Clause 2.3.7 of the Instructions to Bidders, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal Contract is prepared and executed (*if required*), this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

The Composition of our bid consists on separate Technical and financial bids, detail of which is as follows:

#### **Technical bid includes the following:-**

- a) Complete bidding document (without filling) signed and stamped by the bidder
- b) All the forms relevant to the technical bid, to be reproduced on the letter head of the bidder as indicated on each individual form.
- c) Copy of bid security form along with copy of financial instruments *[to be decided by the procuring agency i.e. Bank Guarantee / Bank call-deposit (CDR) / Demand*

*Draft (DD) / Pay Order (PO) or Banker's cheque]* valid for ..... ( ) Days, beyond the validity of Bid in the manner as prescribed on the bid security form **8.10**.

- d) Any other document required by the procuring agency not inconsistent with PPR-14.

**Financial bid includes the following:-**

- a) Original Bid form (as per **form 8.1** of Bidding documents) on letter head of the firm, duly signed and stamped.
- b) Price schedule / financial form (as per **form 8.9**) to be reproduced on the letter head of the bidder duly signed and stamped.
- c) Original Bid security form (as per **form 8.10**) along with Original financial instrument *[to be decided by the procuring agency i.e. Bank Guarantee / Bank call-deposit (CDR) / Demand Draft (DD) / Pay Order (PO) or Banker's cheque]* valid for ..... ( ) Days, beyond the validity of Bid.
- d) *Any other document required by the procuring agency not inconsistent with PPR-14.*

Commissions or gratuities, if any, paid or to be paid by us to agents relating to this Bid, and to contract execution if we are awarded the contract, are listed below:

Name and address of service provider	Amount and Currency
_____	_____
_____	_____
_____	_____

(if none, state "none")

We understand that you are not bound to accept the lowest or any Bid you may receive.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_\_.

\_\_\_\_\_  
*[signature]* \_\_\_\_\_  
*[in the capacity of]*

Duly authorized to sign Bid for and on behalf of \_\_\_\_\_

## 8.2 Bidder's JV Members Information Form

*{To be reproduced and signed & stamped by the lead partner and all JV members on their letter Pad, to be attached with Technical Bid in addition to the JV agreement}*

*{The Bidder shall fill in this Form in accordance with the instructions indicated below. The following table shall be filled in for the Bidder and for each member of a Joint Venture}.*

Date: *[insert date (as day, month and year) of Bid submission]*

RFB No.: *[insert number of RFB process]*

Alternative No.: *[insert identification No if this is a Bid for an alternative]*

Page \_\_\_\_\_ of \_\_\_\_\_ pages

1. Bidder's Name: <i>[insert Bidder's legal name]</i>
2. Bidder's JV Member's name: <i>[insert JV's Member legal name]</i>
3. Bidder's JV Member's country of registration: <i>[insert JV's Member country of registration]</i>
4. Bidder's JV Member's year of registration: <i>[insert JV's Member year of registration]</i>
5. Bidder's JV Member's legal address in country of registration: <i>[insert JV's Member legal address in country of registration]</i>
6. Bidder's JV Member's authorized representative information Name: <i>[insert name of JV's Member authorized representative]</i> Address: <i>[insert address of JV's Member authorized representative]</i> Telephone/Fax numbers: <i>[insert telephone/fax numbers of JV's Member authorized representative]</i> Email Address: <i>[insert email address of JV's Member authorized representative]</i>
7. Attached are copies of original documents of <i>[check the box(es) of the attached original documents]</i> <input type="checkbox"/> Articles of Incorporation (or equivalent documents of constitution or association), and/or registration documents of the legal entity named above, in accordance with ITB 4.4. <input type="checkbox"/> In case of a state-owned enterprise or institution, documents establishing legal and financial autonomy, operation in accordance with commercial law, and that they are not under the supervision of the Purchaser, in accordance with ITB 4.6.
8. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

### **8.3. Manufacturer's Authorization Form (Not Used)**

*[To be signed and stamped by the Bidder and to be attached with Technical Bid]*

[See Clause 2.3.6 (iii) of the Instructions to Bidders.]

To: *[name of the Procuring Agency]*

WHEREAS *[name of the Manufacturer]*, who are established and reputable manufacturers of *[name and/or description of the goods]* having factories at *[address of factory]* do hereby authorize *[name and address of Agent]* to submit a Bid, and subsequently negotiate and sign the Contract with you against for the above goods manufactured by us.

We hereby extend our full guarantee and warranty as per Clause 15 of the General Conditions of Contract for the goods offered for supply by the above firm against this Invitation to Bids.

---

*[Signature for and on behalf of Manufacturer]*

*Note: This letter of authority should be on the letterhead of the Manufacturer and should be signed by a person competent and having the power of attorney to bind the Manufacturer. It should be included by the Bidder in its Bid.*

### 8.4. Bidder Profile Form

*[To be signed & stamped by the Bidder and reproduced on the letter head. To be attached with Technical Bid]*

Sr.#	Particulars
1.	Name of the company:
2.	<b>Registered Office:</b>
	Address:
	Office Telephone Number:
	Fax Number:
3.	<b>Contact Person:</b>
	Name:
	Personal Telephone Number:
	Email Address:
4.	<b>Local office if any:</b>
	Address:
	Office Telephone Number:
	Fax Number:
5.	<b>Registration Details:</b>

**a) Audited Financial Statement Attachment/Income Tax Returns (Last three years)**

Yes	No
-----	----

**b) Details of Experience (Last three Years)**

(i)	<b>Similar Project (Agency/Department)</b>	<b>Item Name</b>
(ii)	<b>Value of total Projects/Tenders/POs</b>	<b>Amount</b>

### 8.5. General Information Form

*[To be signed & stamped by the Bidder and reproduced on the letter head. To be attached with Technical Bid]*

	Particulars			
<b>Company Name</b>				
<b>Abbreviated Name</b>				
<b>National Tax No.</b>			<b>Sales Tax Registration No</b>	
<b>PRA Tax No.</b>				
<b>No. of Employees</b>			<b>Company's Date of</b>	
			<b>Formation</b>	

\*Please attach copies of NTN, GST Registration & Professional Tax Certificate

<b>Registered Office Address</b>		State/Province	
<b>City/Town</b>		Postal Code	
<b>Phone</b>		Fax	
<b>Email Address</b>		Website Address	

## 8.6. Affidavit

*[To be printed on PKR 100 Stamp Paper, duly attested by oath commissioner. To be attached with Technical Bid]*

**Name:** \_\_\_\_\_

*(Applicant)*

I, the undersigned, do hereby certify that all the statements made in the Bidding document and in the supporting documents are true, correct and valid to the best of my knowledge and belief and may be verified by employer if the Employer, at any time, deems it necessary.

The undersigned hereby authorize and request the bank, person, company or corporation to furnish any additional information requested by the *[name of Procuring Agency]* of the Punjab deemed necessary to verify this statement regarding my (our) competence and general reputation.

The undersigned understands and agrees that further qualifying information may be requested and agrees to furnish any such information at the request of the *[name of Procuring Agency]*.

The undersigned further affirms on behalf of the firm that:

- (i) Must not have been suspended or blacklisted by any Government, semi-Government, autonomous or any financial institution of Pakistan.
- (ii) That neither the organization nor any of its employee or officer are engaged in any activity that amounts to breach of security or any activity inconsistent with Pakistan's national interests, or contrary to Government Policy.
- (iii) Under AML/CFT that the organization/any of its vendor/sub-contractor is not involved in any money laundering, terrorist financing, weapon smuggling, anti-state activities or has or maintains links with proscribed individuals or organizations.
- (iv) The documents/photocopies provided with Bid are authentic. In case, any fake/bogus document was found at any stage, the firm shall be blacklisted as per Law/ Rules.
- (v) Affidavit for correctness of information.
- (vi) \*\*\*\*\*omitted\*\*\*\*\*

*[Name of the Contractor/ Bidder/ Supplier]* undertakes to treat all information provided as confidential.

*Signed by an authorized Officer of the company*

Title of Officer: \_\_\_\_\_

Name of Company: \_\_\_\_\_

Date: \_\_\_\_\_

### 8.7. Performance Guarantee Form

[To be signed & stamped by the Bidder and reproduced on the letter head. To be attached with Technical Bid]

To,

[name and address of the Procuring Agency]

**WHEREAS** (Name \_\_\_\_\_ of \_\_\_\_\_ the Contractor/ \_\_\_\_\_ Supplier) hereinafter called "the Contractor" has undertaken, in pursuance of "INVITATION TO BID FOR THE "PROVISION OF \_\_\_\_\_" procurement of the following:

1. [Please insert details].

(Here in after called "the Contract").

**AND WHEREAS** it has been stipulated by you in the Contract that the Contractor shall furnish you with a bank guarantee by a scheduled bank for the sum specified therein as security for compliance with the Contractor's performance obligations in accordance with the Contract;

**AND WHEREAS** we have agreed to give the Contractor a Guarantee;

**THEREFORE WE** hereby affirm that we are Guarantor and responsible to you, on behalf of the Contractor, up to a total of \_\_\_\_\_ (Amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the Contractor to be in default under the Contract, and without cavil or argument, any sum or sums as specified by you, within the limits of \_\_\_\_\_ (Amount of Guarantee) as aforesaid without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, or \_\_\_\_\_ [insert number of days] after the rectification of the Defects, whichever is later.

**[NAME OF GUARANTOR]**

Signature \_\_\_\_\_

Name \_\_\_\_\_

Title \_\_\_\_\_

Address \_\_\_\_\_

Seal \_\_\_\_\_

Date \_\_\_\_\_



### 8.8. Technical Bid Form

*[To be signed & stamped by the Bidder and reproduced on the letter head. To be attached with Technical Bid]*

<b>Sr. No.</b>	<b>Item name</b>	<b>Specifications</b>

**Stamp & Signature of Bidder** \_\_\_\_\_

## 8.9. Contract Form

*[To be signed & stamped by the Bidder and reproduced on the letter head. To be attached with Technical Bid]*

THIS AGREEMENT made on the \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_ between *[name of Procuring Agency]* of *[country of Procuring Agency]* (hereinafter called “the Procuring Agency”) on the one part and *[name of Supplier]* of *[city and country of Supplier]* (hereinafter called “the Supplier”) on the other part:

WHEREAS the Procuring Agency invited Bids for certain goods and ancillary services, viz., *[brief description of goods and services]* and has accepted a Bid by the Supplier for the supply of those goods and services in the sum of *[contract price in words and figures]* (hereinafter called “the Contract Price”).

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
  - (a) the Bid Form and the Price Schedule submitted by the Bidder;
  - (b) the Schedule of Requirements;
  - (c) the Technical Specifications;
  - (d) the General Conditions of Contract;
  - (e) the Special Conditions of Contract; and
  - (f) the Procuring Agency’s Notification of Award.
3. In consideration of the payments to be made by the Procuring Agency to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the Procuring Agency to provide the goods and services and to rectify defects therein in conformity with all respects in accordance with the provisions of the Contract.
4. The Procuring Agency hereby covenants to pay the Supplier in consideration of the provision of the goods and services and the rectification of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year mentioned above.

Signed, sealed, delivered by \_\_\_\_\_ the \_\_\_\_\_ (for the Procuring Agency)

Signed, sealed, delivered by \_\_\_\_\_ the \_\_\_\_\_ (for the Supplier)

### 8.10. Financial Bid Form/Price Schedule

*[To be signed & stamped by the Bidder and reproduced on the letter head. To be attached with Financial Bid]*

Sr. No.	Item name	Specifications	Unit price (inclusive of all taxes & duties etc.)	Total price (inclusive of all taxes & duties etc.)	Total price (in words)
Total price in figures					
Total price in words					

Total Bid value (against which a Bid shall be evaluated) in figure.  
 Total Bid value (against which a Bid shall be evaluated) in words.

**Note:**

In case of difference between unit price and total price, unit price shall prevail and total price shall be “final”. *(Please refer ITB clause 2.5.6).*

In case of difference between amount in “words” and amount in “figures”, amount in “words” shall be considered final.

**Stamp & Signature of Bidder** \_\_\_\_\_

## 8.11. Bid Security Form (Not used)

*[To be signed & stamped by the Bidder and reproduced on the letter head. To be attached with Financial Bid]*

Whereas *[name of the Bidder]* (hereinafter called “the Bidder”) has submitted its Bid dated *[date of submission of Bid]* for the supply of *[name and/or description of the goods]* (hereinafter called “the Bid”).

KNOW ALL PEOPLE by these presents that WE *[name of bank]* of *[name of country]*, having our registered office at *[address of bank]* (hereinafter called “the Bank”), are bound unto *[name of Procuring Agency]* (hereinafter called “the Procuring Agency”) in the sum of for which payment well and truly to be made to the said Procuring Agency, the Bank binds itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this \_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_.

THE CONDITIONS of this obligation are:

1. If the Bidder withdraws its Bid during the period of Bid validity specified by the Bidder on the Bid Form; or
2. If the Bidder, having been notified of the acceptance of its Bid by the Procuring Agency during the period of Bid validity:
  - (a) fails or refuses to execute the Contract Form, if required; or
  - (b) fails or refuses to furnish the Performance Guarantee, in accordance with the Instructions to Bidders;

we undertake to pay to the Procuring Agency up to the above amount upon receipt of its first written demand, without the Procuring Agency having to substantiate its demand, provided that in its demand the Procuring Agency will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to and including thirty (30) days after the period of Bid validity, and any demand in respect thereof should reach the Bank not later than the above date.

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*[Signature of the bank]*

## Section IX- Check List

*[To be signed and stamped and presented on Bidder's letter head pad]*

The provision of this checklist is essential prerequisite along with submission of tenders (with technical proposal).

Sr. #	Detail	Responsive	Non-responsive
1	____% Bid Security of estimated cost of items given by the department. The Bid security must be submitted with technical proposal.		
2	Active Registration with Income Tax Authorities (National Tax Number NTN)		
3	Copy of active Registration with Sales Tax Authorities (STRN)		
4	Bidder s JV Member information as per <b>form 8.2</b>		
5	Technical Bid Form (as per <b>form 8.9</b> of Bidding documents) on letter head of the firm duly signed and stamped.		
6	Financial Bid Form (as per <b>form 8.1</b> of Bidding documents) on letter head of the firm, duly signed and stamped.		
7	Bid Security Form (as per <b>form 8.11</b> of Bidding documents) on letter head of the firm, duly signed and stamped.		
8	General Information Form (as per <b>form 8.5</b> of Bidding documents) on letter head of the firm duly signed and stamped.		
9	Affidavit (as per <b>form 8.6</b> ) on non-judicial Stamp Paper of Rs. 100/- Affidavit for correction of information Form (as per <b>form</b> of Bidding documents) on letter head of the firm, duly signed and stamped.		
10	i. Work order / supply order / purchase order of previous relevant experience. ii. Income Tax Returns/Audited Financial Statement, National tax number Certificate, General Sale Tax Number Certificate (last 03 year).		

**Stamp & Signature of Bidder** \_\_\_\_\_